

Congregate Setting Case Investigation and Contact Tracing

Member of Congregate Setting Tests Positive

Reported to
NH DPHS

1. Case Investigation

Collection of medical information and interview with COVID-19 case

Congregate Setting Role:

- None

NH DPHS Role:

- Conduct case investigation
- Interview case to identify locations visited / contacts

2. Contact Notification

The process of providing the initial notification and instructions to quarantine to persons identified as close contacts to a case of COVID-19

CONGREGATE SETTING EXPOSURES

Congregate Setting Role:

- Share knowledge of building layout with DHHS to assess risk
- Provide member contact info to DHHS
- Issue community or public messaging if warranted

OUTSIDE EXPOSURES TO CONGREGATE SETTING-AFFILIATED PERSONS

Congregate Setting Role:

- Provide member contact info to DHHS
- Issue community or public messaging if warranted

OUTSIDE EXPOSURES TO PERSONS NOT CONGREGATE SETTING-AFFILIATED

Congregate Setting Role:

- None

NH DPHS Role:

- Make notifications to exposed persons
- Issue public messaging if warranted

3. Monitoring

Monitoring the isolation of people diagnosed with COVID-19 throughout illness and the 14-day quarantine period of contacts exposed to COVID-19

Congregate Setting Role:

- Support remote / virtual learning / work, as appropriate
- For people housed in the setting, provide safe location to live separately from others, including access to essential supports (e.g. food, laundry, medications, etc.), as appropriate

NH DPHS Role: Conduct monitoring check-ins with people on isolation or quarantine, except in some residential care facilities, where the facility takes on this role in partnership with DPHS

■ NH DPHS ■ Congregate Setting involvement

Congregate Setting Case Investigation and Contact Tracing

Congregate Setting Member Tests Positive

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DPHS Disease Investigator conducts case and contact investigation to identify locations / contacts



DPHS Disease Investigator assigns investigation to DHHS Business Unit or Cluster Investigation Unit

DPHS contacts Designated Liaison at the Congregate Setting

Case and contact investigation reviewed with Congregate Setting Liaison



Congregate Setting Liaison provides member contact info if needed

DPHS notifies exposed close contacts

DPHS monitors cases and exposed close contacts



Congregate Setting supports cases and exposed close contacts, as appropriate



DPHS issues any public notifications, as appropriate

Congregate Setting issues any additional community or public notifications, as appropriate

Coordinated

