



Discovery Meeting

Thursday, March 9, 2017 – Swanzey, NH (AM)

Thursday, March 9, 2017 – Claremont, NH (PM)

RiskMAP
Increasing Resilience Together



Introductions

- Risk MAP Project Team
- Community partners and officials
- State of New Hampshire partners and officials
- Other federal agency partner representatives
- Associations
- Others

Agenda

- **Why We're Here**
- **Risk MAP Program Overview**
- **Discovery Overview & Discussion**
- **Communities in Study Area**
- **Flood Risk Assessment Products Overview**
- **Mitigation Planning and Communication**
- **Project Contacts**
- **Break-out Session**



Why We're Here

- **Start a dialogue about your flood risk**
- **Understand your needs and priorities**
- **Communicate available resources**
- **Offer partnerships and answer questions**
- **Give you a complete, current picture of your flood hazards and risks to help you better:**
 - Plan for the risk
 - Take action to protect your communities
 - Communicate the risk to your citizens

Floodplain Mapping Partners in NH

- University of New Hampshire (1999)
- NH Office of Energy and Planning (2010)
- New Hampshire Department of Safety – Division of Homeland Security and Emergency Management
- New Hampshire Department of Environmental Services
- USGS New England Water Science Center – NH/VT Office



Risk MAP Program Overview

■ Risk MAP

- Mapping – Flood hazard and risk identification
- Assessment – HAZUS and other risk assessment tools
- Planning – Hazard mitigation planning and HMA grants

■ Risk MAP Vision

- Deliver quality data
- Increase public awareness of flood risk
- Encourage local/regional actions that reduce risk

RiskMAP

Increasing Resilience Together



Discovery Overview

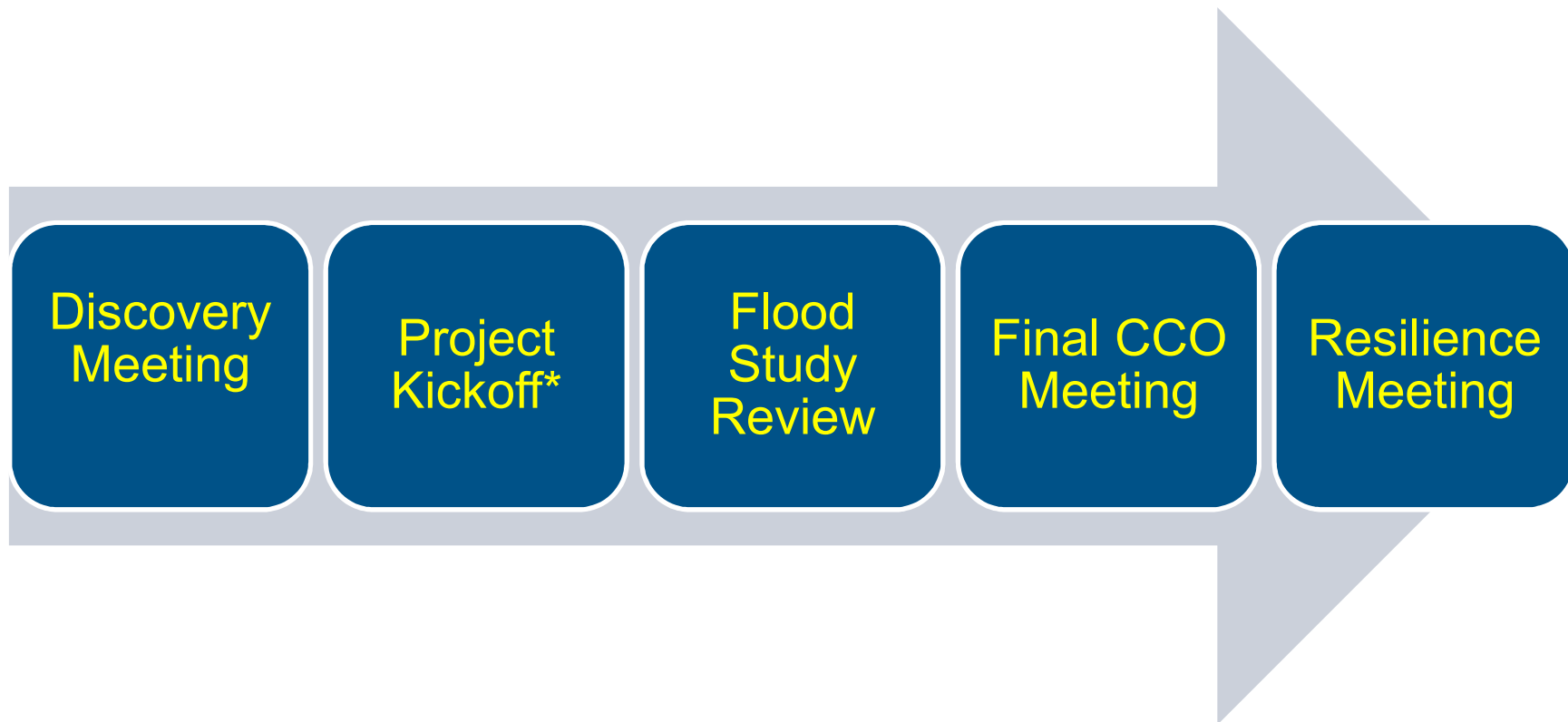
Discovery is the process of data mining, collection, and analysis with the goal of conducting a comprehensive watershed study and initiating communication and mitigation planning discussions with the communities in the watershed.

Occurs prior to...

- **Flood studies**
- **Flood risk assessments**
- **Mitigation planning technical assistance projects**



Risk MAP Project Phases

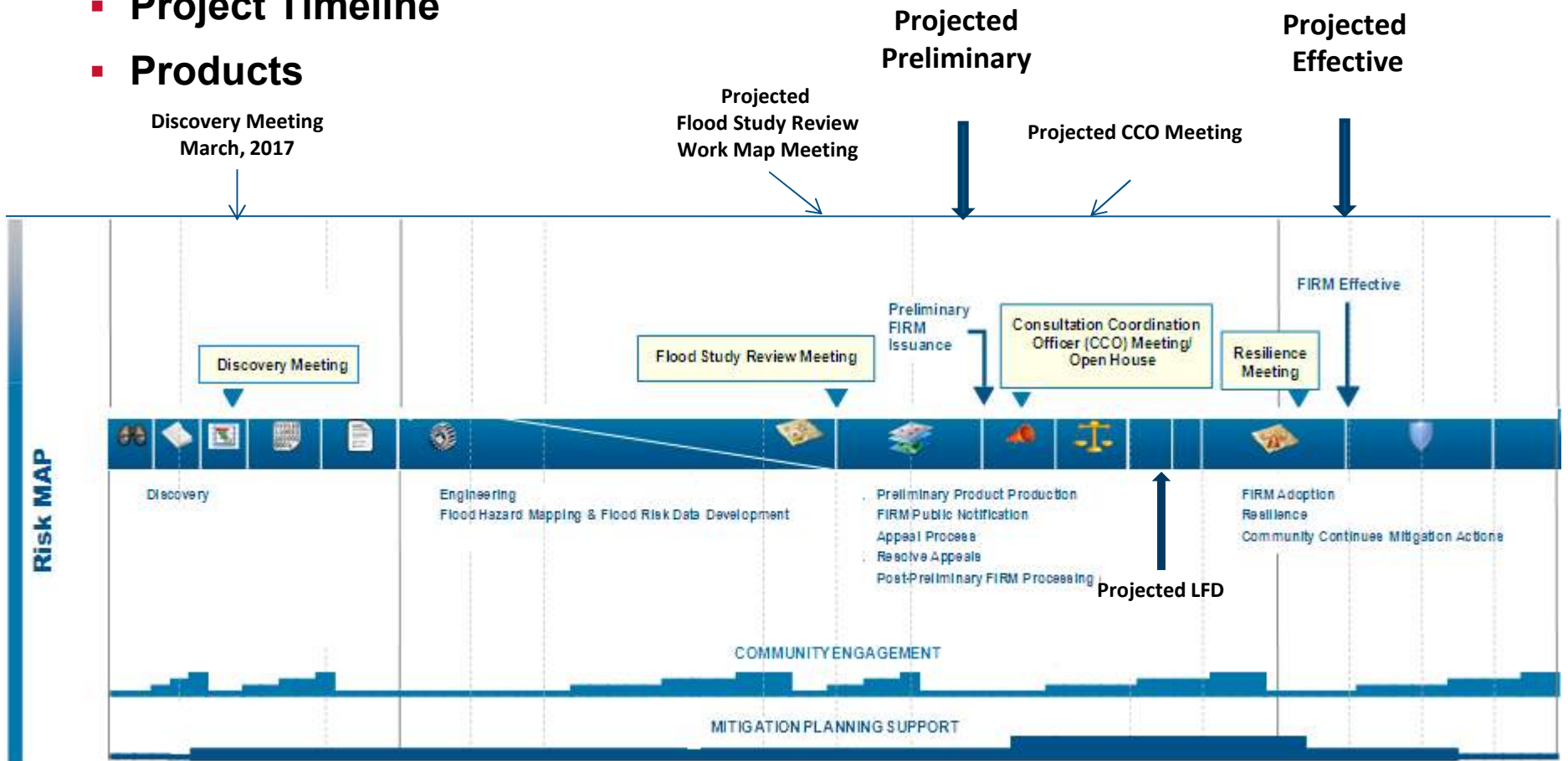


3-5 Year Process

*Kickoff and subsequent steps will only occur if a Risk MAP project is conducted.

Lower/Middle Connecticut River Watershed Timeline

- **Activities**
- **Project Timeline**
- **Products**



Involvement from Communities

- **Four meetings during the study when involvement from communities is needed:**
 - ***Discovery meeting***
 - ***Work Map meeting***
 - ***Community Coordination & Outreach (CCO) meeting***
 - ***Open House/Resiliency meeting***

Lower/Middle Connecticut River Watershed Communities

- **4 HUC-12s:**

- Black Ottauchechee (01080106)
- West (01080107)
- Middle Connecticut (01080201)
- Miller (01080202)

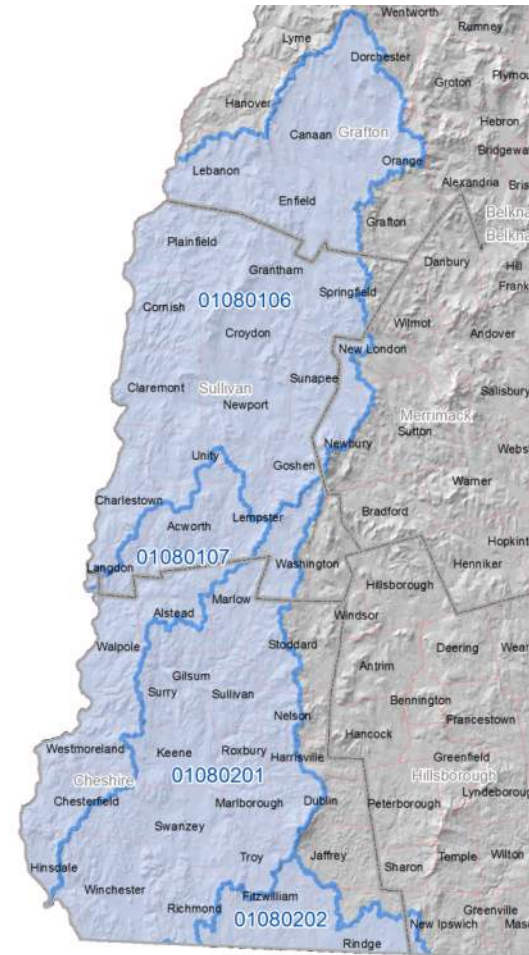
- **50 communities in 5 counties**

- Cheshire County – 23 communities
- Grafton County – 8 communities
- Hillsborough County – 1 community
- Merrimack County – 3 communities
- Sullivan County – 15 communities

- **822 total stream miles**

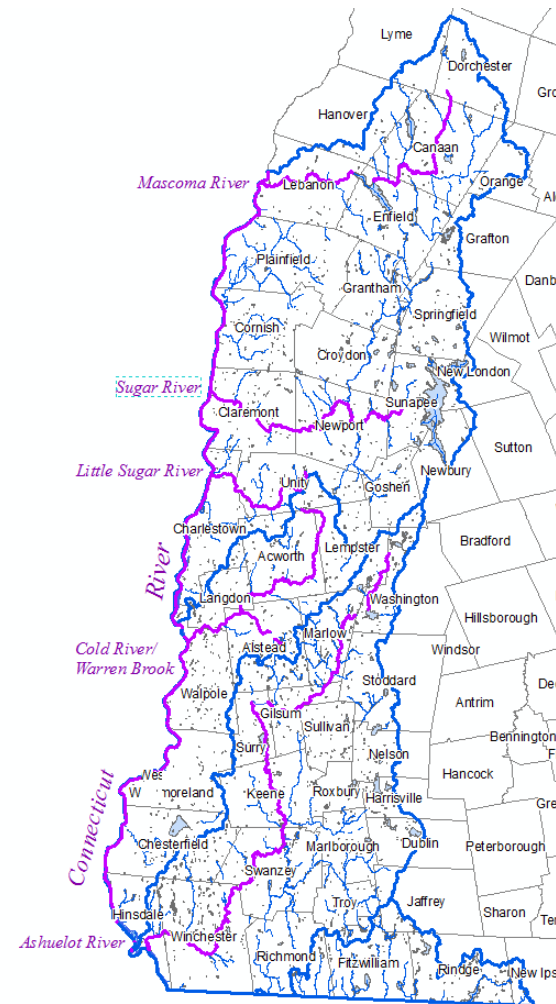
- **871,100+ acres**

- **170,908 population (2010 Census)**



Major Rivers/Streams

- **Connecticut River**
- **Mascoma River**
- **Sugar River**
- **Little Sugar River**
- **Cold River/Warren Brook**
- **Ashuelot River**
- **Other smaller rivers/tributaries**



Need for Updates

- **Known discrepancies in current FISs**
- **Additional problems**
 - Out-of-date hydrology
 - Re-calculation of 10-, 50-, 100-, and 500-year peakflow annual exceedance probabilities (AEPs) needed, due to additional 35+ years of streamflow data and recent large events
 - Clusters of Letters of Map Change (LOMCs) indicating inaccuracies in the effective floodplains
 - Coordinated Needs Management Strategy (CNMS) indicates effective A Zones may be inaccurately mapped and/or may be based on outdated engineering

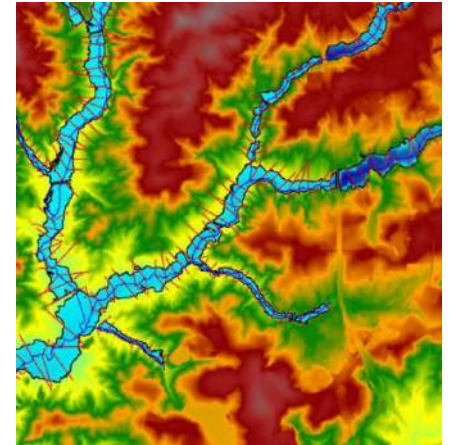
Automated Engineering (formerly FOA)

- **What is it?**

- Automated process using best available data to model and map estimates of flood hazard boundaries for multiple recurrence intervals.

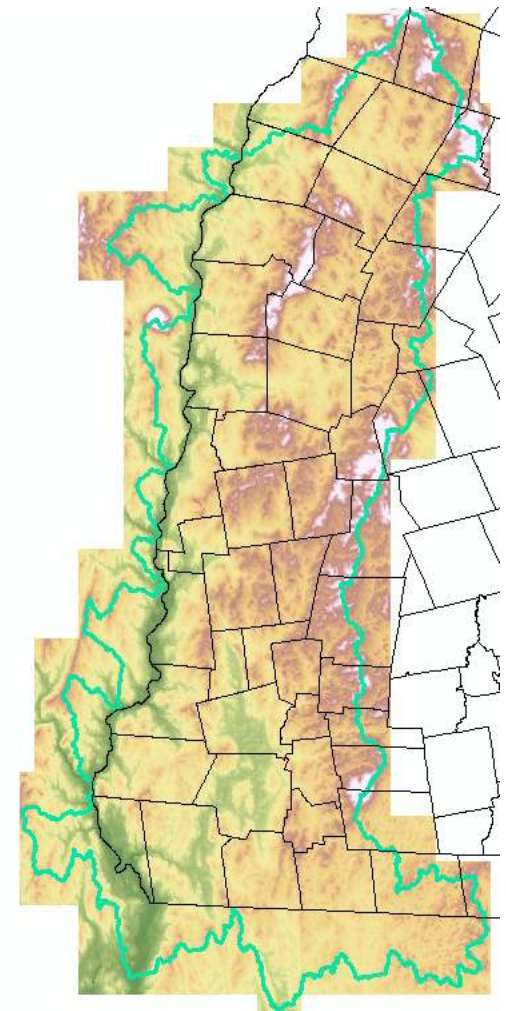
- **What's it used for?**

- Helps in illustrating potential changes in flood elevation and mapping that may result from a proposed project scope.
- Assessing/validating the effective mapped inventory of Zone A flood boundaries
- Can be leveraged for eventual production of regulatory products.
- Provides additional value to other program areas (non-regulatory products, outreach and risk communication, best available data in unmapped areas, LOMA processing for Zone A's, etc.).



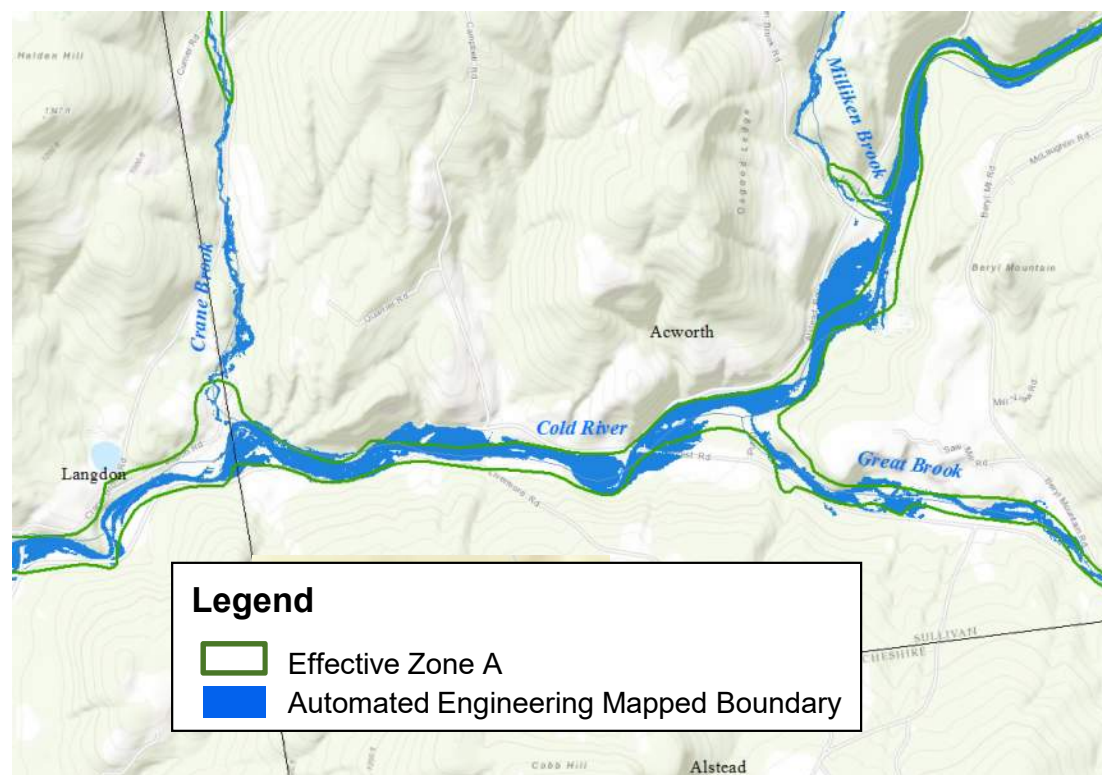
Lower/Middle Connecticut River Watershed Automated Engineering

- **Source Topography:**
 - 2.5-foot resolution Digital Elevation Model (DEM) from 2015 LiDAR
- **Hydrology:**
 - USGS Regression equation (2009 New Hampshire SIR 2008-5206)
 - Gage analysis where stream gages with sufficient record exist
- **Hydraulics:**
 - Automated cross section layout, manual inspection/modification
- **Mapped boundaries for 1% and 1% plus annual-chance-storm event**
- **Calculated WSEL for the 10%-, 4%-, 2%-, 1%-, 0.2%-, 1% plus, and 1% minus annual chance storm events**



Automated Engineering Results

- 295 modeled streams in study area
- Comparison of effective Zone A boundaries to revised % annual-chance-storm event boundaries
 - Inputs: +/-1% flood profiles from automated analysis, effective boundaries, source topography, horizontal and vertical tolerances
 - Only 40% pass comparison test (>85% needed to validate effective Zone A boundaries)
- Effective Zone A boundaries in study area may not adequately representing flood risk
- CNMS database updated: effective Zone A studies will be classified as “Unverified – To Be Studied”



Priority Stream Reaches

- **One goal of Discovery:** Coordinate with all watershed stakeholders to select highest-priority reaches for redelineation and/or detailed study
- **Priority list then used to set scope of revision**
 - **Communities having DFIRM panels revised**
 - **Communities not having DFIRM panels revised**

Project Discovery Report/Map

- **Select priority reaches based on analysis of :**
 - **C**oordinated **N**eeds **M**anagement **S**trategy (CNMS)
 - **L**etter **o**f **M**ap **C**hanges (LOMCs)
 - Hydrology comparisons
 - HWM comparisons
 - State **N**ational **F**lood **I**nsurance **P**rogram (NFIP) Coordinator's annual report
 - NFIP claims

- **Automated Engineering Report**
 - Will be available soon

- **STAKEHOLDER INPUT NEEDED! Please tell us your mapping needs.**
 - **Community questionnaire – [please fill out - if you have not already done so](#)**
 - Breakout session today

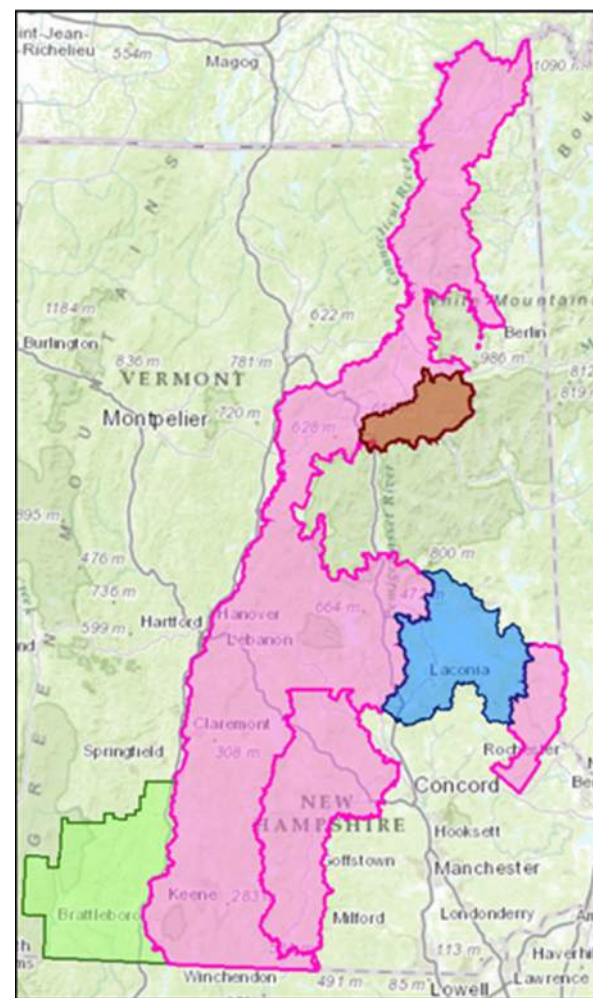
Data Request

- **Names, titles, roles, addresses, emails, and numbers of community officials involved in NFIP program, floodplain management, etc.**
- **Desired study reaches**
- **Existing data studies**
- **Available funding or data to contribute to a potential study**
- **Areas of Mitigation Interest**
- **Existing, proposed, or altered dams and levees**
- **Past mitigation successes, future mitigation goals**
- **Environmentally sensitive areas**
- **Community-level flood hazard, risk, or general GIS data**
- **Outreach or training methods, goals, and needs**

See questionnaire, and/or provide information whenever possible

Best Available Data

- **LiDAR (Light Detection And Ranging) elevation data - 2015**
- **U.S. Geological Survey (USGS) regional regression equations for estimating peakflows for selected annual exceedance probabilities – 2008**
- **Existing Digital Flood Insurance Rate Maps (DFIRMs)**
 - Cheshire - effective May, 2006
 - Grafton - effective February, 2008
 - Hillsborough – effective September, 2009
 - Merrimack – effective April, 2010
 - Sullivan – effective May, 2006



Level of Study

- Coastal Zones AE and VE not relevant for this study
- Riverine Zone AE (Detail Study)
- Riverine Zone AE (Limited Detail Study)
- Riverine Zone A (Approximate Study)
- Redelineation (Zone AE or Zone A)

Level of Study

ZONE AE: Detailed Study

- **Most detailed and most expensive study**
- **Structures and cross-sections are field surveyed**
- **Streamgauge data or regression equations used for hydrology and HEC-RAS modeling used for hydraulics**
- **Floodway Data Table and Flood Profiles included in Flood Insurance Study (FIS)**
- **Mapped:**
 - BFEs – Appeal Eligible
 - Cross Sections
 - Floodway
 - 1% annual exceedance probability(100-yr flood) floodplain
 - 0.2% annual exceedance probability (500-yr flood) floodplain

Level of Study

ZONE AE: Limited Detail Study

- Hydrologic and hydraulic modeling analysis based on new terrain data
- Streamgage data or regression equations for hydrology and HEC-RAS modeling used for hydraulics
- Basic field survey
- Cross-section values derived from new Light Detection And Ranging (lidar) terrain data
- Mapped: approximate delineation and Base Flood Elevations (BFE) for the 1% annual exceedance probability (100-yr flood) event (appeal-eligible)

Level of Study

ZONE A: Approximate Study

- Hydrologic and hydraulic modeling analysis based on new terrain data
- Streamgauge data or regression equations used for hydrology and HEC-RAS modeling used for hydraulics
- No field survey
- Cross-section values derived from new lidar terrain data
- Mapped: approximate delineation for the 1% annual exceedance probability (100-yr flood) event (appeal-eligible)
- No BFEs

Level of Study

ZONE A: Automated Engineering

- Hydrologic and hydraulic modeling analysis based on new terrain data
- Streamgauge data or regression equations used for hydrology and HEC-RAS modeling used for hydraulics
- No field survey
- Cross-section values derived from new lidar terrain data
- Mapped: approximate delineation for the 1% annual chance event, no BFEs
- Also available: delineations and analysis grids for 0.2%, 2%, 4%, 10%, and 1% +/- annual chance events

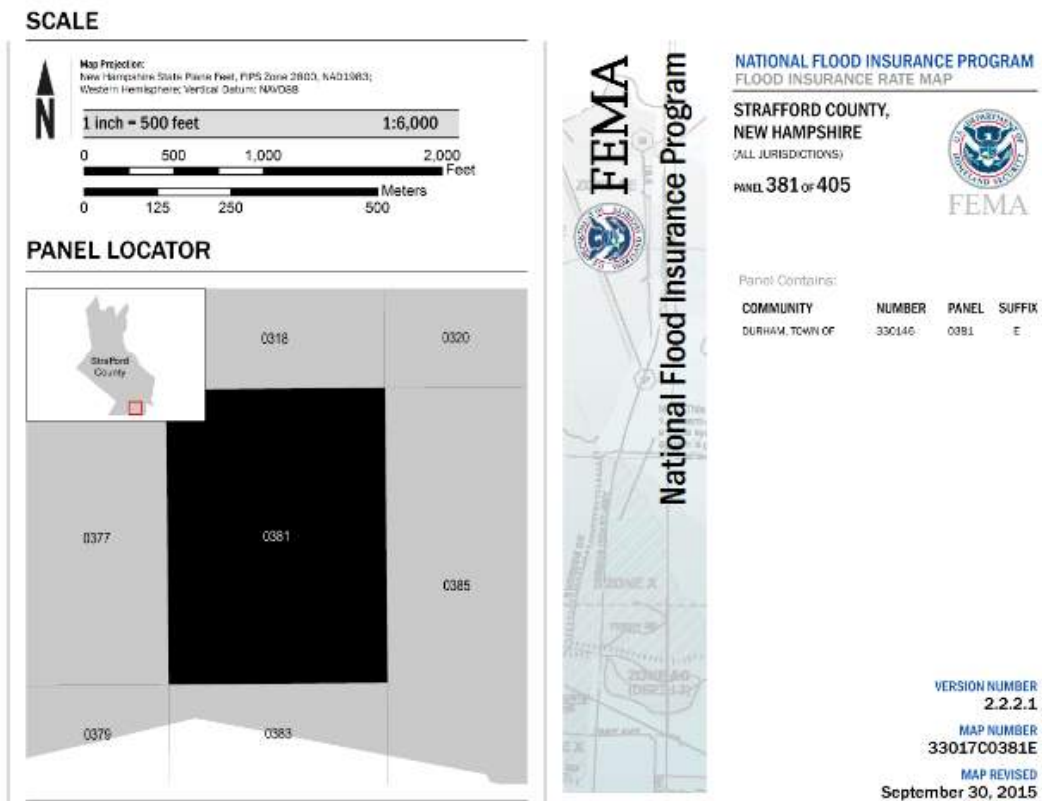
Level of Study

Redelineation

- **No new engineering analysis**
- **Acceptable when effective Base Flood Elevations (BFEs) are considered accurate**
- **Effective model data are transferred to new LiDAR terrain data to create new floodplain delineations for FIRMs**
- **Flood Insurance Study (FIS) data: Same as effective study**

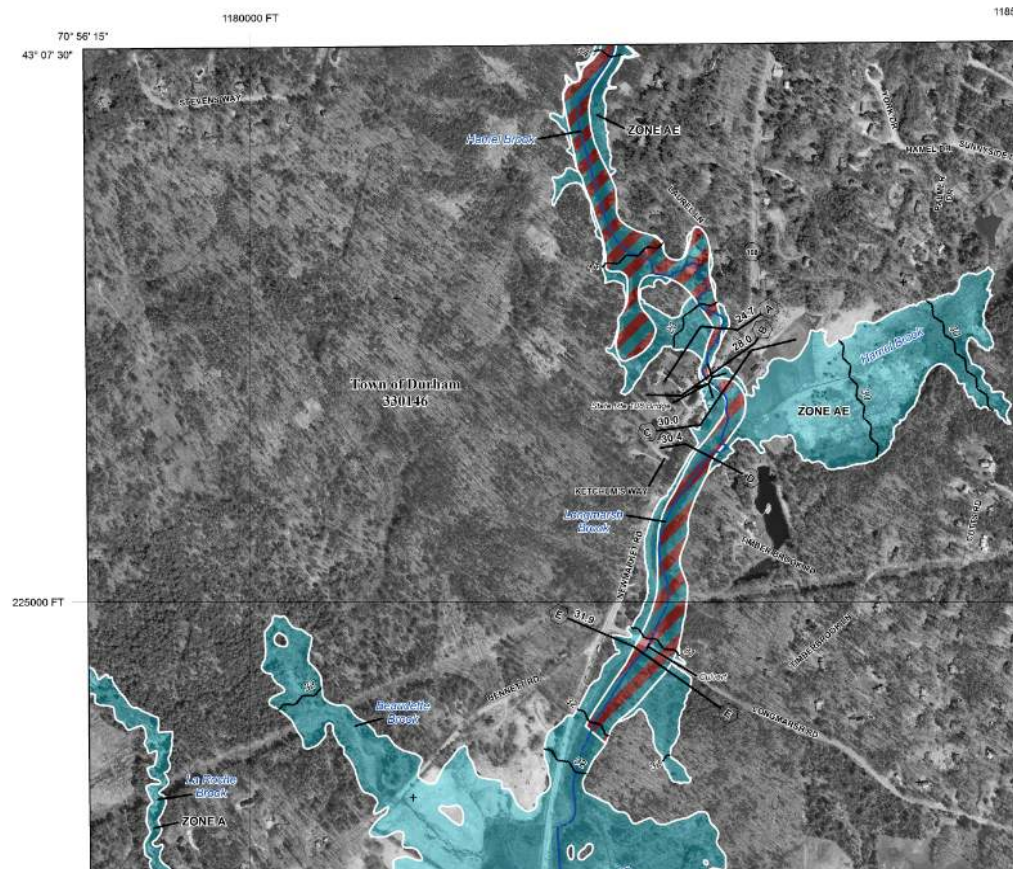
Digital Flood Insurance Rate Maps / Flood Insurance Study

FIS Reports and DFIRM Maps will continue to fulfill regulatory requirements and support the NFIP



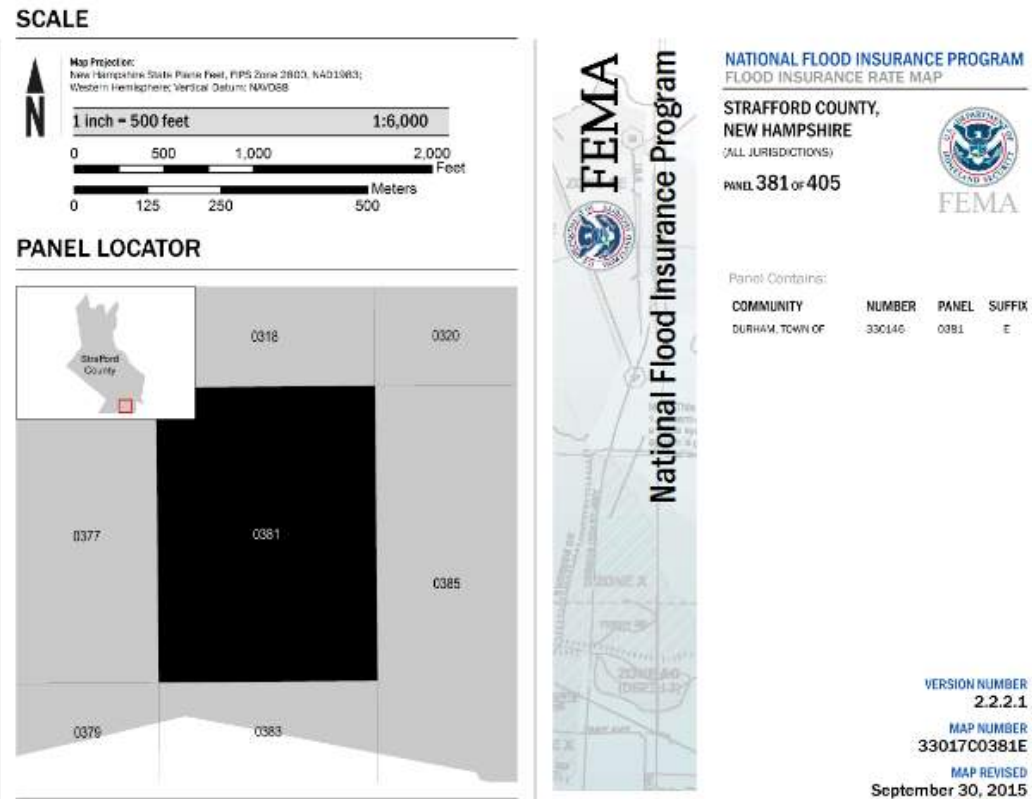
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














Digital Flood Insurance Rate Maps / Flood Insurance Study

FIS Reports and DFIRM Maps will continue to fulfill regulatory requirements and support the NFIP

FLOOD HAZARD INFORMATION

SEE FIS REPORT FOR ZONE DESCRIPTIONS
THE INFORMATION DEPICTED ON THIS MAP AND SUPPORTING DOCUMENTATION ARE ALSO AVAILABLE IN DIGITAL FORMAT AT
[HTTP://MSC.FEMA.GOV](http://MSC.FEMA.GOV)

SPECIAL FLOOD HAZARD AREAS		Without Base Flood Elevation (BFE) Zone A, V, A99
		With BFE or Depth Zone AE, AO, AH, VE, AP
OTHER AREAS OF FLOOD HAZARD		Regulatory Floodway
		0.2% Annual Chance Flood Hazard, Areas of 1% annual chance flood with average depth less than one foot or with drainage areas of less than one square mile Zone X
		Future Conditions 1% Annual Chance Flood Hazard Zone X
OTHER AREAS		Area with Reduced Flood Risk due to Levee See Notes, Zone X
		Areas Determined to be Outside the 0.2% Annual Chance Floodplain Zone X
GENERAL STRUCTURES		Area of Undetermined Flood Hazard Zone D
		Channel, Culvert, or Storm Sewer Accredited or Provisionally Accredited Levee, Dike, or Floodwall
OTHER FEATURES		Non-accredited Levee, Dike, or Floodwall
		Cross Sections with 1% Annual Chance Water Surface Elevation (BFE)
		Coastal Transect
		Coastal Transect Baseline
		Profile Baseline
		Hydrographic Feature
		Base Flood Elevation Line (BFE)
		Limit of Study
		Jurisdiction Boundary

NOTES TO USERS

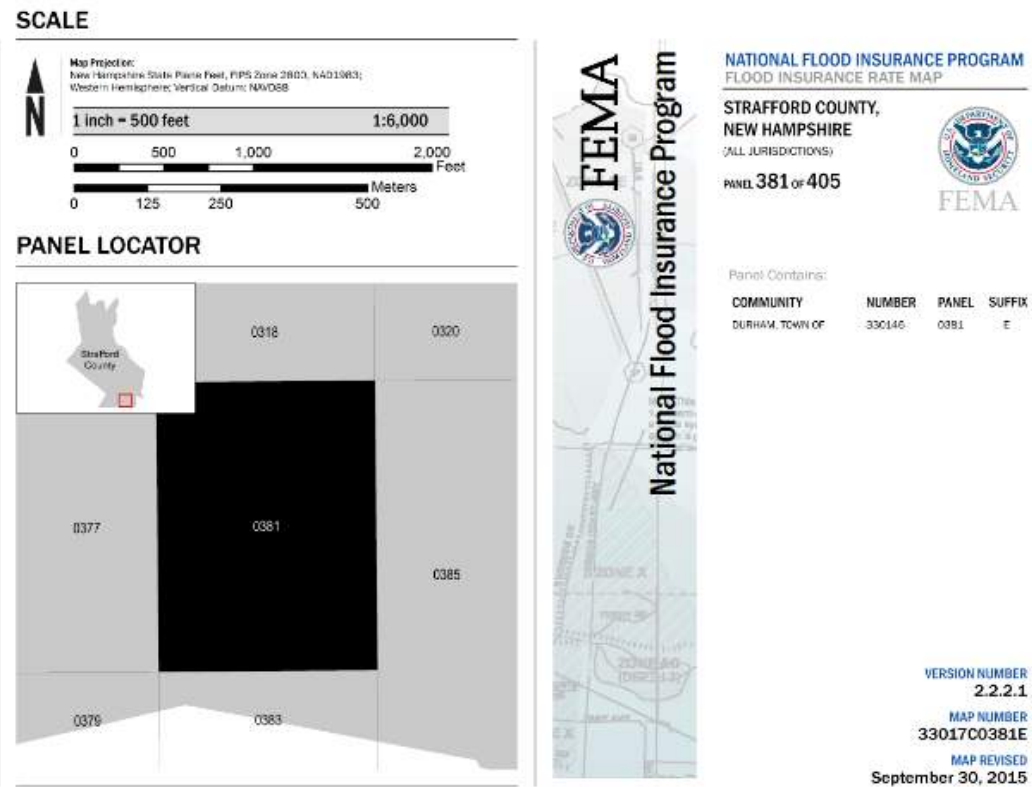
For information and questions about this map, available products associated with this FIRM including historic versions of this FIRM, how to order products or the National Flood Insurance Program in general, please call the FEMA Map Information Exchange at 1-877-FEMA-MAP (1-877-366-2627) or visit the FEMA Map Service Center website at <http://msc.fema.gov>. Available products may include previously issued Letters of Map Change, a Flood Insurance Study Report, and/or digital versions of this map. Many of these products can be ordered or obtained directly from the website. Users may determine the current map date for each FIRM panel by visiting the FEMA Map Service Center website or by calling the FEMA Map Information Exchange.

Communities bordering land on adjacent FIRM panels must obtain a current copy of the adjacent panel as well as the current FIRM index. These may be ordered directly from the Map Service Center at the number listed above. For community and countywide map dates refer to the Flood Insurance Study report for this jurisdiction. To determine if flood insurance is available in the community, contact your insurance agent or call the National Flood Insurance Program at 1-800-438-6635.

Base map information shown on this FIRM was provided in digital format by the United States Geological Survey (USGS). This information was derived from digital orthophotography of a 2-foot resolution from photography dated 2010.

Digital Flood Insurance Rate Maps / Flood Insurance Study

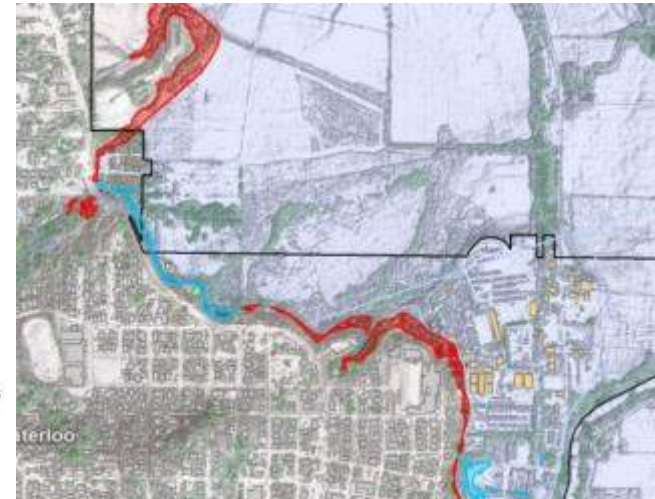
FIS Reports and DFIRM Maps will continue to fulfill regulatory requirements and support the NFIP



Flood Risk Product Examples

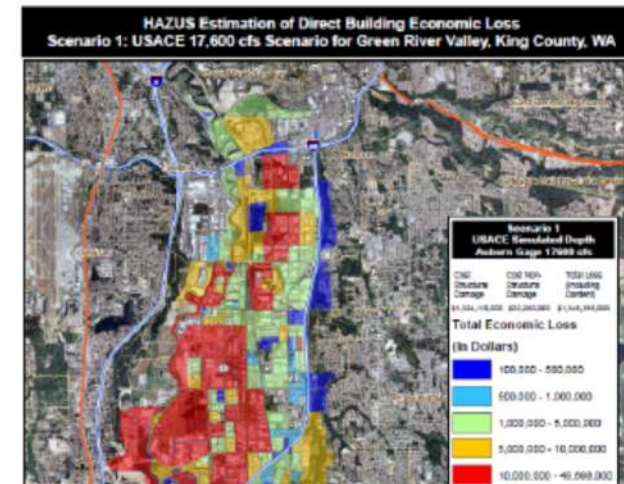
Changes Since Last FIRM

- Shows areas of change
- Improved outreach



HAZUS Risk Assessment & National Flood Risk Layer

Enables communities to understand risk by reference to existing structure loss





FEMA

Piscataqua-Salmon Falls Watershed Flood Risk Report

Watershed Flood Risk Report

- Changes Since Last FIRM
- HAZUS Risk Assessment



FEMA

RiskMAP

Increasing Resilience Together

Discover the Watershed Communities

Understand local interest, issues, capabilities of communities

- Status of Mitigation Plans
- Communication desire, skills, resources
- Interest in and resources for mitigation
- Experience with flood disasters and recovery
- Floodplain administration
- Mitigation support needs and interests

Hazard Mitigation Plan Status

County	Community	Status	Expiration Date
CHESHIRE	Alstead	Approved	7/29/2017
	Chesterfield	Approved	6/23/2021
	Dublin	Approved	9/29/2021
	Fitzwilliam	Approved	7/12/2017
	Gilsum	Expired	12/13/2016
	Harrisville	Expired	11/21/2010
	Hinsdale	Approved	1/6/2021
	Jaffrey	Approved	8/24/2020
	Keene	Approved	2/25/2018
	Marlborough	Approved	11/4/2020
	Marlow	Approved	8/21/2018
	Nelson	Approved	8/8/2018
	Richmond	Approved	6/23/2021
	Rindge	Approved	8/21/2018
	Roxbury	Approved	4/29/2017
	Stoddard	Approved	8/21/2018

Hazard Mitigation Plan Status

County	Community	Status	Expiration Date
CHESHIRE (cont.)	Sullivan	Approved	9/8/2021
	Surry	Approved	9/8/2021
	Swanzey	Approved	5/23/2021
	Troy	Approved	6/2/2018
	Walpole	Approved	9/9/2017
	Westmoreland	Approved	12/14/2021
	Winchester	Expired	1/30/2017

County	Community	Status	Expiration Date
GRAFTON	Canaan	Expired	6/8/2016
	Dorchester	Approved	2/11/2021
	Enfield	Approved	8/16/2020
	Grafton	No Plan	
	Hanover	Approved	8/10/2020
	Lebanon	Approved	11/30/2021
	Lyme	Expired	10/13/2016
	Orange	Approved	12/20/2021

Hazard Mitigation Plan Status

County	Community	Status	Expiration Date
HILLSBOROUGH	New Ipswich	Approved	8/8/2018

County	Community	Status	Expiration Date
MERRIMACK	New London	Approved	2/3/2018
	Newbury	Approved	5/15/2017
	Sutton	Approved	3/9/2019

Hazard Mitigation Plan Status

County	Community	Status	Expiration Date
SULLIVAN	Acworth	Approved	3/31/2018
	Charlestown	Approved	6/24/2020
	Claremont	Approved	10/30/2021
	Cornish	Approved	11/3/2021
	Croydon	No Plan	
	Goshen	Approved	1/5/2021
	Grantham	Approved	12/3/2020
	Langdon	Approved	8/12/2017
	Lempster	Approved	5/28/2020
	Newport	Approved	3/10/2021
	Plainfield	Approved	8/18/2019
	Springfield	Approved	5/7/2018
	Sunapee	Approved	1/21/2021
	Unity	Approved	10/6/2019
	Washington	Approved	3/3/2021

Community Outreach Plan Template

COMMUNITY LETTERHEAD

COMMUNICATIONS PLAN OBJECTIVES

To support the communications goal, this section of the Plan will describe up to five objective statements to which measures can be applied to evaluate whether the objective is met. In addition, all communications activities (tools/tactics) undertaken by the community need to accomplish one or more of the objectives defined in this section. It is recommended that no outreach activities are conducted that do not meet at least one of the Plan objectives.

The following are example objective statements:

- Increase understanding of flood risk by 50 percent among homeowners in high-risk flood areas.
- Increase awareness of flood risk by 30 percent among insurance agents in [Community Name].
- Ensure that all information sent to target audiences contains at least one key message about flood risk.

The following are the community's objective statements for this Plan:

1. _____
2. _____
3. _____
4. _____
5. _____

Community Outreach Plan Template

KEY MESSAGES

Provided in this section of the Plan are the primary and secondary key messages that the community will convey in all information products about flood risk and the Risk MAP project. Primary messages convey broader, less detailed information, and secondary messages include more detailed information in support of the primary message. *[Appendix B provides a list of key messages for consideration.]*

The following is an example of a primary message and supporting secondary messages:

The new maps that result from our Risk MAP project will help us better understand which parts of our community are at a greater risk of flooding.

- The new maps were prepared using information from storms and flood events that happened since the previous flood risk maps were developed.
- The high-risk flood areas on the new maps are an *indication* of where flooding will occur.
- Flooding can occur outside of these high risk zones, depending on the unique characteristics of a storm or flood event.

Each Risk MAP information product that a community prepares should include at least one of the key messages described below.

The following are the community's primary and secondary messages for this Plan:

Discover FEMA Programs

Flood Mitigation Assistance – Annual funding to reduce risk to NFIP-insured structures

Hazard Mitigation Grant Program – Declared disaster funding for long-term hazard mitigation measures

Pre-Disaster Mitigation Program – Annual funding for hazard mitigation planning and implementation

Community Rating System – Proactive communities receive insurance discounts for residents

National Dam Safety Program – Dam safety standards

Building Science – Assistance with building mitigation questions

Communication

- **Communication, data sharing, and feedback**
- **Role of each community in keeping their communities informed of**
 - Their flood risk
 - Steps they can take to protect themselves and their property
 - Study progress
- **Communication tools available to help communities communicate about risk and projects**



Points of Contact

Lower/Middle Connecticut River Watershed

▪ NH State Contacts

- Jennifer Gilbert, NFIP Coordinator, NH Office of Energy and Planning
jennifer.gilbert@nh.gov
- Heather Dunkerley, State Hazard Mitigation Program Officer, NH Homeland Security & Emergency Management
heather.dunkerley@dos.nh.gov,

▪ University of New Hampshire Contacts

- Fay Rubin, Project Director, UNH
fay.rubin@unh.edu
- Chris Phaneuf, GIS Specialist, UNH
chris.phaneuf@unh.edu

▪ FEMA Contacts

- John Grace, Project Manager and Engineer, FEMA Region I
john.grace@fema.dhs.gov
- Marilyn Hilliard, Risk Analysis Branch Chief, Mitigation Division, FEMA Region I
marilyn.hilliard@fema.dhs.gov
- Karl Anderson, Floodplain Management & Insurance Branch, FEMA Region I
karl.anderson@fema.dhs.gov

▪ FEMA Regional Service Center

- Alex Sirotek, RSC Lead, Compass PTS
sirotekar@cdmsmith.com

▪ National Flood Insurance Program iService Team

- Tom Young, Manager, Region I New England
tyoung@nfip-iservice.com

General Points of Contact

- For general FEMA mapping and Letter of Map Change (LOMC) questions contact FEMA's Map Information Exchange (FMIX): 1-877-FEMA MAP (1-877-336-2627) or email a Map Specialist: FEMAMapSpecialist@riskmapcads.com
- Map Service Center (MSC): where you can view effective maps online for free <http://www.msc.fema.gov/>
- To learn more about the National Flood Insurance Program (NFIP): <http://www.floodsmart.gov/floodsmart/> or call 1-888-379-9531

Optional Breakout Session

Community-specific questions on:

- **Study Areas**
- **Data Availability on a Community and Watershed Basis**

QUESTIONS??



Data Request

- **Names, titles, roles, addresses, emails, and numbers of community officials involved in NFIP program, floodplain management, etc.**
- **Desired study reaches**
- **Existing data studies**
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- **Areas of Mitigation Interest**
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