

Audience: *[Overlapping conversation]*.

Joe Doiron: Perfect. Thank you.

George Copadis: Okay. Good afternoon, everybody. Thank you all for attending. We've got a quorum, so we're going to get into a fairly lengthy agenda, so we're going to get started. For the record, my name is George Copadis, and I'm filling in today for the Chairman of the State Workforce Innovation Board. Some quick notes as we begin the meeting. The meeting is being recorded. Before speaking, please state your name so the transcription service can accurately document today's meeting. Today's meeting is official meeting of the board. It's open to the public, will be running a manner compliant with RSA 91-A. Meeting materials for the board and the public can be found by visiting the Department of Business and Economic Affairs website.

We've got a number of items to work through today. You'll find these items on the agenda with their enclosed supportive documents. The agenda and these documents have been provided to the board electronically. Printed copies are available today and all materials are made available to the public via the VA website. Joe, would you like to begin the roll call for the meeting?

Joe Doiron: Thank you, Mr. Chairman. Mike Alberts?

Mike Alberts: Here.

Joe Doiron: Jim Alden?

Jim Alden: Yes.

Joe Doiron: Joseph Alexander. Stephanie Ashworth. Kevin Avard. Rick Bartle?

Rick Bartle: Here.

Joe Doiron: Alan, can you help me with your last name? Sorry.

Alan Beaulieu: It's a tough one, isn't it?

Joe Doiron: Yeah.

Alan Beaulieu: Just say Beaulieu.

Joe Doiron: Beaulieu. Alan Beaulieu.

Alan Beaulieu: Yeah.

Joe Doiron: Thank you, Alan. Christine Brennan. Anya Burzynski. Paul Callaghan. Kelly Clark. Kenneth Clinton?

Kenneth Clinton: Here.

Joe Doiron: George Copadis?

George Copadis: Present.

Joe Doiron: Mary Crowley. Tiler Eaton. Patrick Fall. James Gerry. Chase Hagaman?

Chase Hagaman: Here.

Joe Doiron: Michael Kane. Shane Long?

Shane Long: Here.

Joe Doiron: Donnalee Lozeau?

Donnalee Lozeau: Yes.

Joe Doiron: Lori Ann Lundgren. Larry Major?

Larry Major: Here.

Joe Doiron: Ashok Patel. Tracey Pelton?

Tracey Pelton: Present.

Joe Doiron: Jim Proulx?

Jim Proulx: Here.

Joe Doiron: Shannon Reid. Jay Ruais. Richard Sala. Tim Sink?

Tim Sink: Here.

Joe Doiron: Gary Thomas. Cullen Tiernan?

Cullen Tiernan: Here.

Joe Doiron: Mr. Chairman with the roll call concluded, we have more than a quorum.

George Copadis: Super, super. Okay. The meeting minutes for the March meeting are found in the packet. Any errors, corrections, omissions? If not, I'll entertain a motion to approve.

Jim Proulx: Motion approved and moved.

Donnalee Lozeau: Second.

George Copadis: Moved, seconds. All those in favor?

Audience: Aye.

George Copadis: Opposed? Motion carries.

Joe Doiron: Mr. Chair, real fast, so the motion made by Jim Proulx?

George Copadis: Yes.

Joe Doiron: And seconded by Donnalee Lozeau?

George Copadis: DLL.

Joe Doiron: Thank you.

George Copadis: Again, welcome everyone. We'd like to take a moment to see if anyone from the public would like to provide any public comment. If so, please state your name for the record prior to speaking. Give a moment and if nothing, please provide to information items section 2.

Joe Doiron: Okay. Thank you very much, Mr. Chairman. So, item 2A is something that we do every two years. We have a participant panel. So, we just ask that if board members start thinking of some questions, this session is going to be led by both, Lisa Gerrard and Melissa Salmon. And I think we have some microphones for them as well. Do you mind taking it away, Melissa and Lisa?

Lisa Gerard: So, the participant panel is in front of you, and we're just going to go down the line. They could have microphones, so it will be easier to hear them. They're going to give you a little bit about who they are and how they came to our the Title 1 programs and then Melissa and myself are going to ask the panel some questions and then we will turn it over to some board members to ask any addition questions. So, Abow is going to take it over.

Abow: *[Inaudible]* [00:04:12].

Audience: Yes.

Abow: Hi, my name is Abow. What would want to know first?

Lisa Gerrard: Just about yourself *[overlapping conversation]* [00:04:22].

Abow: All right. I first heard about MY TURN Program when I was in serious trouble facing charges at both New Hampshire and Massachusetts. Around that time, Ally at MY TURN was trying to reach out to me and my friends. Honestly, I thought she might have been in law enforcement or something. So, I kept dunning her, but she didn't give up even when I had to come to court in NH. Ally showed up with Tee and Jocelyn. That was the first time I actually saw someone in my corner. And that's how I got involved, because she helped me, telling advice

[inaudible] [00:05:08]. She got me into the Young Adult Program. Before joining MY TURN, I did not have a career for my future. I worked hard at warehouses, landscaping, just to make ends meet, but I didn't really think I had a real career. Well, MY TURN that I learned becoming an electrician, they guided me through the right path, showed me how I can move up, and now I'm finishing my second year in the apprenticeship. That support helped me see that I could build something for my future and showed me I have a goal to own my own electricity company one day.

Sydney: Hi. I'm Sid. I first heard about MY TURN from a friend of mine. I was at the time moving out of my card and just moved back to New Hampshire from Vermont. When I was younger, I was raised in a very strict and religious family that strongly discouraged any second-hand or secondary education. So, I had really not had applied to college or for scholarships. I was really worried about it to start my career pathway, and I left that as well, I had no familial support. And then I found MY TURN, and they helped me choose a career path. They helped me figure out how to apply for assistance. They essentially helped with me just figure out how to be an adult on my own while I kind of like helped guide myself as well. They were a really strong guiding hand in that process of figuring out where I wanted to go with my life, and I don't really know necessarily where I'd be without Michelle and MY TURN.

They gave me a lot of opportunities to get my foot in the door for a career path and to continue my education. And that was something that was very important to me because at the time I felt very lost and did not know what I wanted to do. And Michelle helps me get my LNA license. She had also help me get through EMT school in the institute for EMS in Manchester. And just recently, I also graduated from a phlebotomy course, which I passed as well. And she really helped me figure out that healthcare was something that's very important to me and helping people, who may not be able to assist themselves or may not have the means to do so is something that is very important to me. And I really appreciate them helping me figure that out.

Mark Williams: Hi, I'm Mark Williams. I got laid off after about 20 years in a tech field and, that was my second laid off in my career. And I think it hit me harder than first but, it hit me pretty hard. And so, when I finally managed to get myself around to New Hampshire Employment Services and start getting involved there they basically and was such a great help then. But what we did was, you know, she looked at what do I want to do now, and I wanted to get into data analytics. I had tried to start getting into it before I was laid off. So, what happened was Ann got me into the couple of different courses. One of them was the WIOA workforce, and I'm a techie, so this is kind of unusual for me to talk. I've done it before, but it's not usual. So, she got me into – well, the Dislocated Worker program and then she really wanted me to take the, workforce New Hampshire, WorkReady New Hampshire course, which helps do kind of something like this, speaking to people, which I took as well as she got into the data analytics certified professional program, with Visible Edge Institute.

That's the federal program. And that was awesome. And what happened was when I went to interview, the second interview I had, they were really impressed by that, by all the certifications that I got. And I guess I did well, you know, WorkReady New Hampshire speaking to them as well because I wasn't aware there was going to be a panel there for an interview. So, it was kind of like a little bit of interesting. And the other interesting fact is that it's NHES. I worked in

Elmwood over at 45 South Street. And we've gotten into a really good place. I've never worked in state before. I've never worked in government before and I'm really enjoying it. And I'm real happy to be here to tell you how good this works for me. Thank you.

Kristen Duff: I'm Kristen Duff and Margaret took care of me also doing her job. I was in the Dislocated Worker program also. So, I was a programmer for kids. A few years back my husband passed away, *fair death* [phonetic] [00:11:57] so everything kind of went south at that point. Also house, I lost a lot of everything. So, we started to get back on our feet and I did pretty well for all there. Went back into programming and then came the layoffs. I was a little frustrated from the layoffs along with the Amazon moves and so forth and the whole department, all workers moved to Germany, because I supposed to be German, so I did not want to go back. So, Ann, got me also into Visible Edge, and I did the data science machine learning program there and they hired me, because I was speedy and they thought I would do a good job teaching. So, I assume the data science machine learning with data analytics and software engineering and the AI technologies programs there and I am happily taking care of my more students like we would years back. I think that is it.

Uliah: Hi, everyone. My name is Uliah. I'm 20 years old. I live in Nashua, New Hampshire. I've always lived in New Hampshire, but I recently moved back from Southern Florida about two years ago with my four-year-old daughter. After moving back, I knew that I wanted to start some sort of career, something that would be flexible for me and my daughter, and that I would be able to turn into a business of my own one day. Massage therapy was always something that I thought of, but I wasn't exactly sure how to get into it or where to start. After doing some research and finding some schools, I was then faced with the challenge of how was I going to pay for this as well as being a mom and doing classes and providing for her. My mom was actually the one who referred me to the WIOA program. I was able to apply and do the whole onboarding process remotely. It took about a month or so to do the paperwork and do all the requirements, finding a school that would fit my needs. I toured two of the schools in Manchester and at Northeastern Institute of Whole Health. And after a very long year, I am now a full-time licensed massage therapist in Maine as well as New Hampshire. And I hope to own my own business one day.

Jazmary: Hi. My name is Jazmary. I'm 17 years old. I was born and raised in Manchester, New Hampshire. I'm a senior at Memorial High School. I'm a member of JAG at Memorial, and I'm enlisted in the Army National Guard, and will be shipping out this year, June 30, to Fort Jackson, South Carolina. I've recently received a promotion, and I'm now private second class. And I joined JAG, because my friend Isabel referred me for the – I'm sorry, I've been a part of the program for two years and she recommended it [inaudible] [00:15:28] to me. Thank you.

Isabel: Hi. I am Isabel, and I am a senior at Memorial High School, and I am a member of JAG at Memorial. JAG has helped me in so many ways. I've always wanted to do acting, but I never really thought it was – I didn't think I was capable enough, but with JAG, I have realized that I am capable of it, and no matter what implements anything. And they have helped me to come out of my shell and practice public speaking by attending classes at the Palace Theater. I needed help with my academics. I was in danger of flunking out, and Ms. Gates has helped me with my classes and stay on top of all my work. Our field trips have helped me learn more about our

community and drugs available in our area. And I just want to say, JAG is amazing, and I'm thankful that I have met her and the program. So, thank you, guys.

Lisa Gerrard: So, we have a few questions for the panel. So, this is first going to go to Isabel. Can you tell the board a little bit more about how you became involved with JAG at Memorial? So, our two individuals, Jaz and Isabel are in school youth. So, we have in school youth programming and these are two representatives of our *[indiscernible]* *[00:17:00]* In School Youth at Memorial. So just tell us a little bit more about how you came involved in JAG Program?

Isabel: Right. So, I ended up losing my elder cousin in my freshman year of high school, so I was already kind of turned down. And then in my sophomore year I lost my little brother, so then I was really not doing the best with my classes and all. And my guidance counselor at school she referred me to JAG and would help me come out of my shell, you know, get more opportunities in life with my career that I wanted to do. And I didn't really have anything else other than acting because that's what I wanted to do. And, Ms. Gates has helped me a lot and my guidance counselor decided to recommend it to me because it helped my needs and helped me with my career that I wanted. And she introduced me to Ms. Gates who agreed I would be a good fit and helped me fill up all the paperwork to join.

Lisa Gerrard: Kristen, I'm going to ask you the same question. Can you tell the board a little bit more about how you became involved with the Dislocated Worker program? I think you had kind was explained it, but how did you first hear about the program? *[Overlapping conversation]* *[00:18:34]*.

Kristen Duff: I didn't know what else to do. Oh, sorry.

Lisa Gerrard: That's okay.

Kristen Duff: I was starting and stopping different programs because I tend to be interested in a lot of different things, but it's not helpful if you start and stop. So, I got into all kinds of other things, but none of it went anywhere. So, I needed some guidance. So, Ann provided that and got me pointed into a direction that updates my skills, the programmer was, being a programmer in a language that was becoming not used very much. And that was part of the problem. I was not finding another position like the one before. So, I went in the direction of data science and artificial intelligent *[phonetic]* *[00:19:23]* and so forth and that worked out for me.

Lisa Gerrard: Thank you very much. All right to Melissa.

Melissa Salmon: Uliah, if you could tell us a little bit more about what types of sources you received and then talk a little bit about the training. But if you can talk about who gave the training for you, what kind of assistance you received and if they were any support sources at all?

Uliah: Yeah, so Nicole was my career navigator. She was really nice. She always reached out to me, made sure I was on track with schooling. They were able to pay for most of the tuition, and

each work now was paid for the other half. They reimbursed me for mileage, so to and from school weekly I was about to check every week to fill my gas tank, which also helps a lot. They paid for my cell phone bill at times. Like, I wanted to send that in they're able to help pay for that, which also helped, so I have more money to do other things or to pay daycare. A huge thing was that I couldn't find a good fit for my daughter for a daycare, and they were able to connect me with a place that helped me get her into a really good school that she is still now in. She loves it. So, that was a really big help. And I really love that.

Melissa Salmon: That's great. Thank you so much. And Abow, I kind of have the same question for you. What kind of services did you receive? Did you attend the training? I know you're still in training. Could you tell us a little bit about that? How that is going and if you receive any support sources?

Abow: I go to Manchester, what you call it mechanic school, trade school, and they helped me get in there. They paid for my tools, got me rides there if I have to, if I needed it. They supported me, and they really just believed in me and said that I could do this, and I got a breakthrough, I just got to keep going.

Melissa Salmon: How long do you have left?

Abow: I got about two more years, a year and a half, then I'll get my masters.

Melissa Salmon: Great. All right Lisa right back to you.

Lisa Gerrard: All right Mark, this one is for you. Did you know what career you wanted to pursue? You came in with the Dislocated Workers program, so you were probably kind of upskilled, some of your certifications, but how did your counselor help you through this process?

Mark: Yeah. Thanks. Yeah, it was one of those things where I knew I wanted to get into data analytics and it was interesting because I couldn't find that specific job, you know, description, in the system. So, we had to kind of figure it out and, it was good. And, you know, Marleen was the one that kind of directed everything that way, you know? She got me the program for Visible Edge Institute. You know, got me into that. And that was the analytics program. And, I didn't say it when I was explaining, but I ended up in the Economic and Labor Market Information Bureau, ELMIB, as a labor market analyst too. So, it was a great course because, you know, I think I said that they looked at it in the interview. They looked at the listing of all the courses and the certifications that I got, and they were real impressed. And so yeah, that was, you know, that was all *[inaudible]* *[00:23:16]* directing me saying you've got to do this, and she really wanted me in, you know, the work for New Hampshire and all that. So it was, yeah. Everything was really good, so yeah.

Lisa Gerrard: Sid, I'm going to you next with the same question. So, you had to an idea of you wanted to get into healthcare, but you also were doing RNA, you did some phlebotomy now and you did EMT, which is kind of a great bundle to have, so how did that kind of come about?



Sydney: So, when I first went to Michelle at MY TURN, you know, like you said I had kind of an idea. I was at the time working for an in-home healthcare company, so I tried to already take care of older residence in adult homes, and I enjoyed it very much, but I wanted more from that and so Michelle had helped me narrow things down and at the time, one of my biggest issues was then I was living in my car. So, we actually found a dementia care facility in Durham, New Hampshire, and the owner had also built a bunch of tiny homes for affordable housing and employees got a discounted rate on rent as well. So, I got in the dementia care facility, which also gave me housing and from there I went and got my LNA to further my career at the dementia care facility. And later on, decided I still wanted to go further, because I just – I don't know, I thoroughly enjoyed it and I enjoyed learning more, whether or not it is going to be something that I wanted to make my career or not. I just didn't *[inaudible]* [00:25:00]. And Michelle really kind of help me wade through those waters to figure out what exactly I did want to do and make it a bit easier to make those choices.

Melissa Salmon: I am happy to turn to Jaz. I know that you are senior.

Jazmary: Yes.

Melissa Salmon: All right. So, what is the biggest benefit that the program offered you and how did it help you to achieve your goals?

Jazmary: So, JAG helped me a lot with keeping track of my schoolwork. I'm always the type to – I don't know, like, I stay on track, but sometimes I can get off. Like, there's sometimes those periods that I'm staying on track. So, JAG definitely helped me stay on top of my schoolwork and also graduate on time. And Ms. Gates actually helped me a lot with getting my ASVAB, practicing my ASVAB because it was very different. There's a lot of different topics that I did not know anything about. So, she allowed me to study, and she's always helped me. She's always made sure that I was on track with studying because she knows, like, the time that I would go into the testing and all. She helped me get accepted into the Army National Guard *[inaudible]* [00:26:18]. So, it benefited me a lot, definitely. And she also helped me understand the cost of living and how to be an adult and, preparing me for life after college, so yeah.

Melissa Salmon: That's all. So now we'd like to open it up to the board to ask some questions that you might have them answered. So, please go ahead and raise your hands and we will *[inaudible]* [00:26:39] needed. Gets you right after *[inaudible]* [00:26:46].

Chase Hagaman: Chase Hagaman. Lisa, I don't know how I feel about you singling me out just like...

Lisa Gerrard: You were going to raise your hand.

Chase Hagaman: Your stories are all incredible. Like, I'm just sort of sitting back here in awe and, great questions were asked. So, I'm actually having a hard time finding a good question. But we've talked a lot about, you know, the successes and the benefits of the programs and organizations you've been involved with. I guess, from a board perspective, it would also be



helpful to know if there are things that we can help improve upon, you know, to make the experience better, connect you with additional resource, you know, things you noticed along the way that were great, but you know, so is there any other any examples of that? And the answer can be no. Just curious if there's ways that we can help improve the program?

Lisa Gerrard: Does any of the panel want to try to answer that question?

Jazmary: I feel like JAG as of right now is a good, great program. I don't believe there's anything there should be changes to it just because it does so much for all the students or just anybody that is in the program. I think it's perfect.

Lisa Gerrard: So, Sid wants to answer as well.

Sydney: Well, a lot of times, my case manager, Michelle and I will joke that I'm kind of her guinea pig, lab rat with all of this stuff. So, we've definitely worked together a lot on figuring out how it's the best route and best path to get me to where I need to be. And sometimes that could be a little frustrating for both of us. But I think MY TURN did a really good job of working with the participants and even when things didn't necessarily go as planned, they still did their very best and absolute hardest to make sure that I got to where I needed to be.

Mark: I think that the follow-up is incredible. I might not look at, I might not act it, but I am a little longing a tooth and, when my second interview came through with a job, you know it's testament to the system, you know, that you have and the program because the first time I got laid off, it was, you know, not a good experience. But this was an awesome experience, and I really appreciate it. Thank you.

Melissa Salmon: All right. We have one question from Tracey.

Tracey Pelton: Hi Tracey Pelton. Thank you for all your stories. Those were amazing. My question to all of you is how could we have connected you sooner with the programs that we offer? And how did you find the programs, and would you wish you had found sooner in life?

Sydney: I definitely wish I had found it sooner in life. I think I started with MY TURN when I was 19, almost 20 maybe. And I didn't even know that programs like this existed at all. Not just for younger adults but also for adults as well. And I wish I definitely found it sooner. It seems like it was almost very hard to hear about it unless you knew somebody in the program. But, yeah, definitely I feel like it should, you know, I think it should be broadcasted a little bit louder that, you know, because there's so many kids and young adults out there that are struggling so hard right now. A lot of my friends are and most of them don't even know that programs like this exist. So, I definitely think it needs to be maybe a little more published or broadcasted more.

Isabel: I had been in the JAG program for, like, a few years now. So, I have been in there since I was, like, really late sophomore. I really do wish that I had had JAG before because it would have helped me through high school, through the whole thing. And I wish JAG was more announced. I wish more people knew about it because, like she said, too, I didn't even know about JAG until my guidance counselor told and now that I know about it, I tell everybody about

it. I told her about it because it is such a good program, and I wish more people got the chance that I got with JAG so.

Donnalee Lozeau: First of all, thank you for sharing your story. It's not easy and you're all lined up for us all to look at you. You did a great job all at sharing your stories. And Tracey's question is a very important question because sometimes no matter how much you advertise; it might not be in the right place for the people that need it the most. So, word-of-mouth is always the best. But I want to ask a question about what's next in the sense of – so throughout all of your experiences, you've talked about the folks that supported you and helped you find your path. Do you feel like you learned enough through that experience that as you move forward in your respective careers, that you feel like when you hit those bumps in the road or that barrier that you feel like you have the skills to overcome them? I think that that's an important kind of next part of your world.

Sydney: I would definitely agree that I don't think I would have any of the knowledge that I have now if I didn't find MY TURN. You know, there were times that there were things that MY TURN couldn't help me with, but my case manager still went with me to the dealership to go finance my car because she wanted to make sure I didn't get ripped off or whatever, but in that process, she just took over the situation and did everything for me. She walked me through everything, every step that I needed to do, every possible outcome that could occur. And so, I feel like I have been very well prepared for an adult life on my own. And there's been situations very recently that looking back, I went, "Wow, I don't think I would have been able to handle this like I did maybe two years ago if I haven't done with MY TURN."

Abow: I definitely overcome a lot. Two years ago, I would have never sat here and talked to you guys. I would have been shy, scared, something. And Ally and them helped me out a lot, all right? I just had to say that because two years ago, I would have not walked in here.

Isabel: So, as I said before, I've always wanted to do acting, but I was so shy. I wouldn't, like, I wouldn't be able to be sitting here talking to anybody right now here. But JAG has helped me with that, and JAG has helped me with my future. I only just got told that, like, acting, I would not be as successful as when you see movies or anything like that. But JAG has helped me push myself to my limit and to know that I can do acting. And that is my future and that's what I am going to do.

Uliah: When I first started the WIOA program and first started school, I was living with my mom and my daughter and my little brother in a very small apartment. After now, since completing school and completing the program and everything, I'm, a full-time therapist, so I'm able to afford all my bills by myself as well as rent, as well as my car, you know, how expensive everything is right now. So, I think they really set me up for a good future, for me and my daughter. And I'm very excited to see what else will come.

Kristen Duffman: Well, the main thing is that if something like this happens again, for me, I will know what to do right away. And I appreciate all the help that I got. And I know how to use it. And I'm right on target to help me whether anything that comes along.

Jim Proulx: Hi, Jim Proulx. Great program presentation on State and Work Employee. My question is if you find yourself someday underemployed, move to all those wonderful programs would be the one that would support you if you find yourself underemployed and that would also include maybe the people that we know that might be underemployed. What is that – what was the best resource for something like that? You know, what do you think that is for you over the course?

George Copadis: Okay. Any other questions, anybody? I'm sorry?

Sydney: Can you elaborate what you mean by underemployed first?

Jim Proulx: Say if you want to become a RN and want to do those other things that you had not done yet and you were maybe working professionally as an LN and you want to get to that next level, that'll be a situation where you feel like maybe you're under employed.

Sydney: Okay.

Jim Proulx: So, what would the resource be?

Sydney: Well, I'm sure there is other programs out there. MY TURN age limit is 18 to 24, so I am kind of aged out of that at this point. I do feel like they have you know provided me with good knowledge basis, you know? If I were to find myself in that situation, I feel like I would know the next steps to take as to maybe I can speak to my employer, see if they would maybe pay for those classes, if they would, you know, want to help me progress and further my career to be employed by them. If not, I do know that there are other adult programs.

Female Speaker 3: WIOA?

Sydney: Yeah. I've heard good things about them.

Male Speaker 2: That's good.

Male Speaker 3: And there's your commercial. Yeah, right?

Jim Alden: Hi. Jim Alden. I heard about JAG and MY TURN several times. How fortunate you were to find it, I understood. Could you expand a little bit on how you found it? I know word-of-mouth, but by whom was it referred, things like that?

Isabel: So, my guidance counselor at my high school, she referred me to JAG because I was just at that place at the time. And she figured JAG would help me with my life and how I could manage to what I want to do with my life, with my job, my career. And I guess with me being in the program for a few years, I've experienced, like, a lot of stuff in the program. We went on field trips to, like, colleges and stuff. And it's helped a lot. It's opened my eyes with everything. I've even went on field trips that didn't really have to correlate with my job, but I still wanted to, you know, explore everything because JAG had all those opportunities, so I wanted to go.

Cullen Tiernan: Cullen Tiernan, my first time here, so I'm new just like you guys, and I thought you did a great job, so kudos. I'm also a marine, so I'd love to thank you guys for your service preemptively. That's going to be a great experience for you. But I was kind of curious about – maybe I missed this a little bit, but is there any attraction from any of you all? Or are you guys interested in state service after this? The state of New Hampshire is something that's inspired you to get more involved, or do you have jobs lined up with the State of New Hampshire?

Lisa Gerrard: Mark does.

George Copadis: Mark does, Mark's all set.

Mark: Hi, I'm Mark. Yeah. I'm employed by NHES. And I had never been employed by the government before and I'm really enjoying being employed by a state. There's a lot of perks. There's a lot of things that I had not seen from the private sector. And I really do enjoy it. So, if you can, you know, there's always that. But, yeah, I'm really...

Female Speaker 2: Open to it?

George Copadis: Okay. One more and then we're going to move on.

Larry Major: Larry Major. This one's for Abow. I'm glad two years has passed so you can be here to talk to us. But my question is, did you know that you want to get into electrical? Look, could it have been welding or HVAC? Or did you have to kind of experiment?

Abow: I didn't really even actually know what I want to do at first. So, me and Ally, we tried a couple of things. I tried to get a CDL license. I was like, "Oh, maybe not." And then she told me to try an electrician. I didn't want to do it at first. And she was like, "Give it a shot, give it a shot." I was like, "No, no. I don't even know nothing about tools at first." And then I gave it a shot. I went to class, and then she got me a job with somebody she knows, and I just started liking it. I really enjoyed it. And I like it.

Larry Majore: Welcome to the trades.

Abow: Thank you. Thank you.

George Copadis: Again, George Copadis, and I just want to extend my thanks to all of you as well. It's great when Mark gave his little spiel there about him. I was like, phew. It was a good one. It wasn't bad. But I mean, what could be better here? You know, we're facing you and your counselors and all behind you facing you from the back. So, everything's covered. But I want to thank you all for sharing your success stories and, you know, we wish you all the best and we hope you just build upon the successes you've experienced to date and best wishes to each and every one of you in the future. But for on our end, from the board, I mean, this is what it's all about, you know, and being able to listen to these success stories because that's why we're all here is to make a better world for everybody. So, again, I want to just thank you for sharing. You did a great job. You spoke well. Everybody's happy. So, thanks again and we'll just move on with the informational items now.

Joe Doiron: Absolutely and thank you all.

Lisa Gerrard: If you do see the row behind the panel. If you all could stand, these are all either career navigators or program managers from the Title I Programs. These are the people that make it happen. So, we just want to recognize you all.

Joe Doiron: Thank you, Mr. Chairman. We're going to, page 38, in the packet in front of you. Item 2B is a rapid response update from Nick Masi. I don't know how Nick's going to follow that up, but good luck, Nick.

Nick Masi: I will give it my best shot. Thank you, Nick Masi. Current program year, program year 2024, the reporting period of July 1st of 2024 through today, June 3rd, that response is documented 29 rapid responses that's across New Hampshire. These were for 14 rapid response presentations. This is to individual occasions from distribution of printed material and onsite discussions with company management to discuss *[inaudible]* *[00:44:04]* the advantages of a rapid response program what we can provide. The number of rapid responses is a good program at 36% less than program year 2023. So, we have done 29 this year versus 45 over or near '23.

The rapid response activities covered for an impact in 704 employees in the field of distribution, hospitality, logistics, manufacturing and retail. Of the 29 rapid response events, 18 of these were in-person where we went out and spoke with the employees at the facility individually and had 10 to full team presentations between all the rapid response team health and human services, adult education, vocational rehab, employment security.

Seasonally adjusted estimates for April 2025, the latest figures we have, that place a number of employee residents with 752,990, a small decrease of 690 from the previous month and an increase of 2,770 for April of 2024. The number of unemployed residents increased by 380 before a month to 24,170. This is an increase of 5,400 more unemployed than in April 2024. There is also a decrease in total labor force between March 2025 and April 2025 of approximately 310 people.

Nationally, seasonally adjusted unemployment rate for people 2025 was 4.2%, unchanged to March rate, an increase of 0.3 percentage points from the April 2024 rate. Since taking over the rapid response program, in January of '25, we worked to build the cohesive team between New Hampshire Works Partners to have a consistency in our presentation for rapid response services. In an understandable, useful and professional manner, we've been building in-depthability into the current system to managing all situations that may be encountered with a consistent outcome. And one of the things I wanted to bring up was, recently as of Friday we learned of Job Corp*[inaudible]* *[00:46:24]* program be paused as they said and it impacted 250 students and 125 staff members in the Manchester facility.

So, between Friday morning and Monday at 1:00 PM we were able to gather all of our team and go in and present resources that *[inaudible]* *[00:46:48]* the students, many of them lived on campus and had no housing to go to. They were supposed to be out by this coming Friday. I believe that has been extended for an additional week. So, we are able to bring in people to help

them talk about what's available for housing, what's available for healthcare, what's available for education and different programs, and alternatively we also talked about the functions out there. We were going back on – actually tomorrow we're having two rapid responses for the staff, there's 125 staff members that will be out of job possibly this Friday or they will be paused as of [inaudible] [00:47:26] this Friday. So, thank you. That's the update on the rapid response program. Any questions?

Chase Hagaman: Thanks, Nick. I appreciate the update. I guess a question I have for you and Joe or whoever wants to answer. There were roughly 40 students that were going to be potentially homeless. And I guess the question I have is what are we actually able to present in terms of options for housing for them on such short notice?

Nick Masi: Well, we had City of Manchester and Waypoint coming in. Waypoint was taking all their documents, all the information they could to see where they could place them. Waypoint specializes in helping homeless teenage and [inaudible] [00:48:13] youth up to through, I think, age 24. So, they are kind of focused on that.

Joe Doiron: So, for the record, Joe Doiron, sorry, I stepped out to take a call exactly about that. So, the process is ongoing. So, I'm sure Nick covered, you know, there's about approximately 250 students who will be impacted by this, 40 of which have been shared with us are currently homeless and are facing. So, there's these conversations that we can't share publicly. There's some stuff happening behind the scenes. Some positive momentum has been the original closure for those students, which was supposed to be this Friday. We've got an extension to the thirteenth, which is great, you know? And then US DOL is potentially looking at extending that even further for the individuals who are homeless until maybe the 30th when the operations have to fully cease. But there are some background conversations going on of how to serve those folks.

But I'm sorry if I'm repeating something. But at the student resource fair we had yesterday, we had a really good showing and some real positive, we were talking to the students before, during, and after. So, we are connecting them to the resources, but we'll be on-site tomorrow for the rapid response, and we plan on pulling, center director, Stephanie Ashworth aside who couldn't be here today. She's a member the board for obvious reasons. So, ongoing. Sorry. Sorry if I repeated myself too.

Nick Masi: That's fine.

Joe Doiron: I will repeat it.

George Copadis: Yeah. George Copadis for the record. I just want to extend my thanks to BEA and all the partner agencies to have that shorter time span and to put an event like that together and to have as, you know, just about basically all the students there plus all the resources. I mean, you're talking Friday and then it's a weekend and then Monday you're all there. I mean, you did an outstanding job, and I can't thank you enough on behalf of all the partner agencies as well. Okay.



Joe Doiron: Item 2C, we'll kick it over to Melissa Carter. Fiscal update.

Melissa Carter: All right. *[Inaudible]* [00:50:20] There is a little lag in it because we are at the end of the third quarter, now through June. But as of this it is explained *[inaudible]* [00:50:22], every time we're awarded a grant *[inaudible]* [00:50:30], we have three years to use all the funds 80% if have to be obligated by the end of the first year. We've expended all the funds from program year 2022 or 2021 and we are about 97% obligated with program year '23. So, we're running short there. And then we've already exceeded the obligation rate for program year '24, so we're ahead of the game which is good. It shows that our sub-recipients are all doing their best that they can and exceeding expectations. But it means we're shorter on funds than we had in the past, so we have to be a little bit tighter on budget. We're still waiting on the next program year to see what we're going to get and we're just going to be optimistic that hopefully that money is close to what we think it is. Any question?

Rick Bartle: Rick Bartle for the record. I'm just trying to make sense of the math. So, for 2024, 1.955, it's indicated here that's 33% expended with the remaining 494. That doesn't calculate the 33%? Am I misunderstanding what I'm reading here?

Melissa Carter: I don't have my computer open. It's all formula-based spreadsheet.

Rick Bartle: Okay.

Melissa Carter: For different branch. So, I will have to update you.

Rick Bartle: Okay. It could just be a typo. Maybe it was 88% or something like that. I just want to make sure, but 1.955 of the fiscal year 2024 has been expended.

Melissa Carter: Yes.

Chase Hagaman: I think it might be the way the sentence. Sorry, Chase Hagaman for the record. It says that the grant had 1.9 expended, which is 30 – oh, you're right. No. Never mind *[overlapping conversation]* [00:52:28].

Rick Bartle: It does not matter. I just wanted to make sure that either – if there was a language issue or if there was a number issue, but it looks like that is – if that is the actual expenditure at this point, it's on track for that first year.

Lisa Gerrard: Lisa Gerrard for the record, I'll jump in. It's not only what has been expended but obligated. So, if we have an obligation that is added into it as well. So right now, we're about 92% obligated and spent expended. So, it's both of these categories combined. So, if we have an obligation that's added in as well.

Rick Bartle: Okay.

George Copadis: Okay.



Joe Doiron: Okay. Item 2D is a performance update. Lisa Gerrard.

Lisa Gerrard: Lisa Gerrard for the record. So, we just finished program year '24 quarter three. We are in the last month of quarter four, so we'll have year-end performance data in our October meeting. But basically, we look like we're pretty much on target to meet or exceed performance measures under the WIOA Title I Adult Dislocated Worker and Youth. We have struggled over the last few years to bringing up some of these measures, measurable skill games is one of those, credentials *[inaudible]* *[00:53:53]* is the other. And I think all the work is finally coming to fruition. So, I do not believe that we will fail any of the measures that we currently are obligated to meet. If you have any questions about the current performance measure, I can try to answer them as well.

George Copadis: Any questions? We're fine. Okay.

Joe Doiron: Item 2E, every board packet we always put in success stories. So, some other folks that you can read about in our different programs. Happy to entertain any questions that you may have on any of the program success stories?

George Copadis: Any questions anybody?

Lisa Gerrard: This is Lisa Gerrard for the record. I do not have a question, but I missed my opportunity to introduce to the board a new member Ms. Melody Crockett. She is our new part time person in WIOA, only about June month or so. She is going to help us with some data, different kinds of things that can help represent myself and some of those things approximately and give us more time to do other things that are under our job descriptions as well. So, we're very thankful and happy to have Melody here. She came from the DHHS. I worked with her for many years in child support. So, we're very happy to have her on our team and go ahead.

Melody Crockett: Yeah. I worked for DHHS for 33 years, 32 of which was with the child support. I retired in 2018, moved to Colorado to be with my kids and grandchild. And although I love them very much, New Hampshire is home *[inaudible]* *[00:55:49]*. So anyways, and one moved to Florida, one came back. So, I did a short stint with Department of Safety before I came to OWO. And I'm happy to be back. You know, I always enjoy working for the state. And like I said, I did work with Lisa for a while and we're a great team. So, it made it a little bit more comfortable coming into this position knowing somebody. And it's a great group. I love them all already. They're just wonderful to work for. So, I'm happy to be here.

George Copadis: Welcome back.

Melody Crockett: Thanks.

Joe Doiron: Awesome.

Melody Crockett: *[inaudible]* *[00:56:31]*.

George Copadis: Okay.

Joe Doiron: Item 2F. So, we have some new board members here today. Last year was the first year, we did the New Hampshire Works Conference since 2018. So, it is now becoming an annual event because we're going two years in a row. So still don't have our Triple Crown yet, but that'll be next year after we get it done. So, we want to make sure that the board knows about it, mark it in your calendars. If you'd like to attend, more information coming your way, but it's happening. We're very excited. Friday, October 17, 08:00 AM to 04:00 PM with an agenda and all that. We're actually way ahead of the game in terms of planning. We're going to be doing a call for presenters very soon. So, if you'd like to present, Kelly Clark last year, who's a board member actually, presented, which was great. Chase Hagaman was on a panel for us. So, at some point, this is an invitation. We'll do a call for presenters, but some of you will probably be voluntold. So, look out for an email from us on that, but please mark that in your calendar.

We are requesting some volunteers, including the award selection committee. So, one thing that, the feds mentioned years ago was, the lack of training that we were doing. And we agree. I mean, COVID happened, and we couldn't really do a whole lot of training because everything was upside down. So, as soon as it kind of calmed down, we put everything together in terms of training throughout the year, but we really wanted to get the conference back. So here it is. But another aspect that we really wanted to focus on was better acknowledging service. We have a lot of really exemplary employees throughout the whole New Hampshire Works network. So, it's not only BEA, NHES, it's Department of Ed, it's DHHS, it's the Community College System, it's CAPHR, it's a whole bunch of other folks, MY TURN, JAG everybody that really kind of pulled together to get the work done.

So, we are looking for three members to join an award selection committee. So actually, Sarah Wheeler, who's here, our partner from Department of Education, put together a great rubric. So, we're ready to go. We just need volunteers. So, if you're interested in serving on an award selection committee, we will be meeting on October 6. So, if you're free on October 6, we'll work the time out, that sort of thing. But we want to have – we're working backwards from the deadlines of selection. So, we have enough time to print the awards, invite the attendees to make sure that they're actually going to be at the conference for the 17. So, we need three people. So, if you're interested in joining that or being a presenter at the conference, you can speak to me or Jess, at the end of the meeting, or you can volunteer yourself now. But no pressure. We're here for a little while longer.

Chase Hagaman: Okay. Am I going to fall on the voluntold category?

Joe Doiron: Chase, I looked at, you know, and actually I forget to mention commissioner Copadis helped with the award ceremony last year, which is great. Donnalee Lozeau was a presenter talking about all thing's community action. So, it really is a – it's an all volunteer effort, and so it was great.

George Copadis: Great.

Joe Doiron: Any questions?

George Copadis: Any questions to anybody? They all did a great job last year, and we'll see if they're up to par this year or not. Pressure's on, buddy.

Joe Doiron: I know. Two years in a row. 2G State planned sessions. So, we're going to talk a little bit more about, you know, how we've been, moving along since we met in March. We've had a lot of audits and whatnot. So, this is kind of explaining why we're hoping to do some of these board involvement sessions ahead of this meeting, but that frankly between contracts, audits, and everything else in between didn't get there. So, we will be sending out to the board on June 17 at 04:00 PM and June 24 at 04:00 PM invitations to have some conversations about the state plan planning process as was identified in the last board meeting. So that will be the kickoff. So, you will, as board members be getting an email about that, in the next day or two inviting you to that. So, if you can't make one of those sessions, we can always do stuff offline and whatnot, but we want to be responsive to the board. So, another save the date, if you will, for June 17 and June 24, and we can send out more information to in the next day or so.

George Copadis: Okay.

Joe Doiron: And that's a direct result of the conversations at the last board meeting.

George Copadis: Sounds good.

Joe Doiron: Also too, you'll see we're on the road. We saw Jim wrapping up in Littleton the other day. Whatever you're eating looked great. We almost invited ourselves. What was that?

Jim: We were eating?

Joe Doiron: Yeah. Yes. Yes. But we are working our way through a Public Comment Sessions. You will see we are very lucky to find all free locations including at NHES quite a bit. Thank you. Commissioner, Donnalee, and CAPHR. We have a few more to go, with tomorrow being up in Laconia, but we're trying to complete our Public Comment Sessions. Our written comment period is through the month of July. So, we have historically not received much. And so, yeah, that's – any questions about that before...

Rick Bartle: Rick Bartle for the record. How well attended are these?

Joe Doiron: They have historically been not well attended at all. We put it on our website, NHES and add in the Union Leader. Frankly, we get the written comment. That's what we get from – the public comment is requirement on the state and federal side that we provide people the opportunity. And the stuff that we work isn't controversial. It doesn't bring in special interests. It's not like you're building a highway and there's environmental concerns or whatnot. There's, you know, and Donnalee and Commissioner you've been doing this for longer than I have.

George Copadis: It's typical.

Joe Doiron: Yeah.

Donnalee Lozeau: Donnalee Lozeau, yes, I would just add that I think it's important to have the opportunity for public comment. But people that aren't in the weeds in this work.

George Copadis: Right.

Donnalee Lozeau: They, you know, like Joe said, people are just happy that we have a work plan, that we're caring about this issue, and I think we have more feedback from the businesses we work with outside of these. So, I mean, I think I attended the last state planning. I think I went to three public sessions, and if there was more than a handful, I was shocked.

Joe Doiron: Okay. And we're going to be doing focus groups with actual frontline staff. So that is separate from the public comment session. So, we invite frontline staff, the folks that you saw here, sitting behind, practitioners to talk about what we can do better, what's the plan. So, it's all little parts of the larger outreach, so to speak. Yep.

George Copadis: Okay.

Joe Doiron: Item 2H is an audit update. We have had a fun year of audits. Again, for the record, Joe Doiron, we have three. So, I don't want to read everything, in here. We went through the single state audit. That was supposed to be a two-week process. It became a two-month process, kind of like Gilligan's Island, a three hour tour turned into how many seasons on television. So, we only had had one finding, and it was just an issue on reporting, which was quickly, rectified. We actually took a training on it and got everything. So, we've finished that.

That's the FFATA, which stands for the Federal Funding Accountability and Transparency Act. We had new staff transition. It just fell off the work plan. We got back on and, so that was that. And then we had the Senior Community Service Employment Program or SCSEP. It's a program that falls under board purview. And they were with us for a whole week and despite their best efforts, they found nothing. So, we are very happy to wish them well on the way out. And then last but not least, we have the Consolidated Compliance Review or CCR. They say it's not an audit, but my friends, it's an audit. It's like, you know, so that is what it is.

Male Speaker 5: Careful you are being recorded.

Joe Doiron: I know. I know. You know, and the feds do listen and read our stuff too. So, they're great.

Male Speaker 5: For the record, that was George Copadis.

Joe Doiron: So, for the board, new board members and just a reminder, we go through this every three years. So, actually back up to the single state audit, I think they're going to do again next year. I think we lost the coin toss. So, we're going to see them again. And I think SCSEP as well is coming back next year because they want to, great. And so the Consolidated Compliance Review is different. It's once every three years because we're considered low risk. Other states see, the US Department of Labor yearly. You know, if they're high risk or two years, we are on

the as little, of a review as possible. That's the best you can get. It's three years kind of the gold standard, if you will.

So that triennial occurrence will happen again in 2028. Very much looking forward to that. At the time of writing the report, we didn't have the findings. We met with them, on Friday, Friday morning. And we I shouldn't say this, but we try to have a little fun here. We did kind of take a little bit of an office guess, if you will, of how many we would get. And I want to say that I was victorious. We had three. We had only had three down from seven previously. And in comparison, to other states and territories like Puerto Rico that gets 34. So, I just want to show kind of how the spectrum, if you will.

So, we only had three findings. One of them that we are going that we have already addressed and two that we think are silly, but we will work through them because we're always willing to focus on continuous improvement. So, we only had three findings this year, over 850 documents, two weeks of meetings. We got through it. So, thank you to our partners too in employment security. You are also part of that. I know Sarah and I, we were spending a lot of time together, but happy to answer any questions. Sorry, that was a long kind of update, but that's been our life the past few months.

Melissa Carter: Since January.

Joe Doiron: Since January.

Melissa Carter: But it's just happened.

Joe Doiron: And that's, of course, this is Melissa Carter's first time going through, so she hasn't quit yet. So that's...

George Copadis: Something.

Joe Doiron: Happy to entertain any questions. Hear me for being a little punchy.

George Copadis: Questions? Anybody? No? Okay.

Joe Doiron: And we'll update the board too on what those three findings are for transparency. It'll be an informational item in October and what we're doing to, address those other two. Once it's actually going to be grants management that we're actually really excited. It's a new grants management software. So, it's going to help.

Item 2I is per the requirements of the board funds that we have. These are non-state, non-federal funds in a dedicated fund. So, whenever we access those, the process is to provide a memorandum to the chair for approval or I'm sorry for consideration. And if that individual approves, so you'll see it was for some staff training. And so that is item, 2I. Are there any questions on that?

George Copadis: Seeing none, again, for the record, this is George Copadis. Can we move on to the board motions and discussions?

Joe Doiron: Yep. Mr. Chairman, if we could, maybe we'll come back to 3A if we could and go to, 3C?

George Copadis: Sure.

Joe Doiron: If that's okay?

George Copadis: Change the order of business. Anybody have an issue with that? No? Go ahead.

Joe Doiron: Just because I know – I think a few folks, I think one had to leave, but...

George Copadis: Sure.

Joe Doiron: So, I want to try to get through anything that we may have to. So, we try the best – so we're working with the New Hampshire Audubon, so the folks here for the next year of meetings. So, we wanted to run these dates by folks. If we're unable to secure those dates, we're going to try to move it the week prior or before that sort of thing on that Tuesday. But we wanted to get a board approval on these dates for the next calendar year here at New Hampshire Audubon. It's part of our annual selection of the meeting dates for the next year. And we'll send out once we lock down the contract, the firm dates, and the location.

George Copadis: Everybody okay with that?

Jim Alden: Do I have to make a motion? Make a motion to accept the draft motion, second the proposed dates.

Joe Doiron: Okay.

Mike Alberts: Second.

George Copadis: Okay. All those in favor?

Audience: Aye.

George Copadis: Opposed? Motion carries.

Joe Doiron: Jim with the motion and second with Mike Alberts.

George Copadis: Yep. You won't get into the regular one?

Joe Doiron: Sorry. 3D is a little bit of a typo, sorry. So, fast fingers there. It's actually not the Dislocated Worker contract, it's the Adult contract. So, periodically we have to procure the different programs that we have. So, the WIOA adult program, currently administered by

CAPHR Community Action Program of Hillsborough and Rockingham Counties. The program, the Adult program went out to bid. We formed a review committee. I was hoping to get Shane before he left and Kelly Clark who's not here today to talk about that, but he had to leave unfortunately.

So, we did have two submitted proposals, one from the Community Action Program of Hillsborough and Rockingham Counties that once scored, scoring committee was myself, Kelly Clark, and Shane Long, scored an average of 94.68. Another provider, Unique, System Skills LLC submitted a proposal, and it received an average score of 55.68. We have an item going before the governor and executive council tomorrow for a four-year contract to the Community Action Partnership of Hillsborough and Rockingham Counties. And we are looking for a draft motion to approve the recommendations of the review committee, which selected, CAPHR.

Rick Bartle: So, moved.

Tracey Pelton: Seconded.

George Copadis: Okay. Moved, second. Any discussion? If not, hearing a motion moved to second. All those in favor?

Audience: Aye.

George Copadis: Opposed? Motion carries.

Donnalee Lozeau: Mr. Chairman.

George Copadis: Yes.

Donnalee Lozeau: Note that I abstain from...

George Copadis: One abstention.

Donnalee Lozeau: Thank you.

Joe Doiron: And was Tracey with the second? Thank you, I am sorry. And we'll brief the board. It's going to the executive council tomorrow so fingers crossed that everything works out just fine. Item 3E is the, and that was for a four-year contract too. I think I mentioned four-year contract. So, 3E is the New Hampshire Works Conference. So last year, we didn't know how much it was going to cost because we had not done it in years. We operated on a very efficient budget. The biggest cost or really the only cost we have other than, like, some folders and pens and some minor printing is food. We do provide breakfast and lunch. It's kind of a sad box lunch. People hated the box lunch but it's a real. Yeah. So please come and be sad with the sad box lunch. Coffee is great there though.

So, we had 180 attendees. We have identified a source for the food, but we want a backup plan if in case that funding source is not available because we will not be meeting as a board until a few



weeks prior to the New Hampshire Works conference. So, we're asking for approval of up to \$5,000. I believe last time we had board approval up to 12. We came nowhere near that. I think we got to, like, \$3,800 with between food, printing and folders. We are very cheap. We had folders left over from last year. And, actually, I'm looking at a few of the people that were collecting the folders. We're actually just ripping off the sticker and just putting on new so we're very frugal, very frugal.

So, we're asking for the board for \$5,000 to execute the New Hampshire Works Conference. So, I don't want to – that person that is providing the food want to mention or?

Donnalee Lozeau: Oh, I'm happy to.

Joe Doiron: Okay.

Donnalee Lozeau: Donnalee Lozeau, so one of the opportunities that we have as partners is our Community Services Block Grant funding, which they like us to use to leverage other dollars. And so, we have offered to use those dollars to cover the food at the conference.

Joe Doiron: Nice.

Donnalee Lozeau: Use of those funds. However, the CSBG was zeroed out in the current budget that has been presented to congress, which is why it's good to have a backup plan. We're relatively hopeful that congress will fund that fund Community Services Block Grant again based on support that we have seen across both sides of the aisle. So –but just in case, they'll be suspended, not that thing.

Tracey Pelton: So, moved.

Rick Bartle: Second.

George Copadis: Second. Any discussion? Chase.

Chase Hagaman: Yeah, Chase Hagaman for the record. I think the reason we had 12,000 last time was just to be extra safe.

George Copadis: Right.

Chase Hagaman: Is 5,000 the extra safe number?

Joe Doiron: Yeah. A great question. So, we're really fortunate. I wish Shannon – every time I talk about this, Shannon is not here. Shannon Reed is on the board, represents a Community College System. They're providing the venue for free at NHTI, including their big auditorium, the student center lobby, multiple breakout session rooms, AV that works actually, like really good microphone, they took really good care of us, all for free. IT support, everything. They were phenomenal. So, for free. So, the only real cost there is food, which, talking with Stan who runs the food service, you know, probably the cost have gone up a little bit. Of course, we all feel

it, but, you know, we think confidently 5,000 should be. And if not, I could afford to skip a meal. All right. Thanks.

George Copadis: All right.

Larry Major: Larry Major, Is there a culinary program, get involved in food?

Joe Doiron: Great question. They don't have a – so we picked a community college without a culinary program, unfortunately. We thought about actually moving it up to Lakes Region, and doing it, but they just didn't have the venue for that sort of thing. So, we were trying to think of, yeah, yeah. And the food up there is really good too, Lakes Region. So, yeah. But if we get sick, they have a great medical program or if I chip a tooth, the dental program is right there.

George Copadis: Don't chip a tooth on the food, hopefully.

Joe Doiron: Yes. Right.

George Copadis: Any other questions? If not, there's a motion on the floor we will second. All those in favor?

Audience: Aye.

George Copadis: Opposed? Motion carries.

Joe Doiron: Okay. And the last item we have for the board is item 3F. So, we will frequent and that's where with spacing and put Dislocated Worker twice apparently. So, apologies for that. Item 3F is to move a \$150 in unused rapid response.

Joe Doiron: A \$150,000, I'm sorry. What did I say?

George Copadis: \$150.

Joe Doiron: \$150. We're going to pass a hat around this.

George Copadis: Yeah.

Joe Doiron: Goodness. Oh, forgive me.

Audience: *[Overlapping conversation] [01:18:42]*.

Joe Doiron: So, we would like to transfer \$150,000 of unused rapid response dollars. Why they're unused? So, we have – well, we run an efficient program. We did have some staff transitions. So, when staff are not in the position, so when Jimmy left, there was a little bit of gap when other folks have transitioned out of service. So, we find ourselves with additional funds that we have unspent, that can be confidently moved. The WIOA legislation allows for money to

be moved between Adult and Dislocated Worker. We'll frequently do that. We've moved money to Adult from Dislocated Worker and Dislocated Work to Adult, vice versa. You can't move it from Youth. That's in the law. Don't know why. So, we would like to transfer \$150,000 from the rapid response funds to the Dislocated Worker program. Despite having some of the lowest unemployment in the country, our program is exceeding enrollment goals and really firing on all cylinders.

So, we're really tight on funds as Melissa mentioned in the – we're keeping an eye on it, but we don't want the money to cycle back to the feds. So, this is a preemptive measure to help get back. Happy to answer any questions about the \$150,000 not \$150.

George Copadis: Questions?

Tim Sink: Tim Sink, Motion made, so moved.

Larry Major: Second.

George Copadis: Okay. Moved. Second.

George Copadis: All those in favor?

Audience: Aye.

George Copadis: Opposed? One abstention.

Joe Doiron: Okay. One abstention. And then the second was Larry Major?

Larry Major: Yep.

Joe Doiron: Okay. And Mr. Chairman that concludes, what we had staff. If the board had any motions or discussion.

George Copadis: Anything else anybody else has? If not, this concludes today's meeting of the State Workforce Innovation Board. This meeting has been recorded, was conducted and made of compliant with RSA-91A. Please end the recording and say what time you've ended. Is there a motion to adjourn?

Male Speaker: So, moved.

George Copadis: Move, second.

Female Speaker: Second.

George Copadis: All those in favor?

Audience: Aye.

George Copadis: Opposed? Motion carries. Thanks everybody for coming.

Joe Doiron: 02:29 PM.