

Electrology

314:1 Definitions. –

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III. "Electrologist" means any person who engages in electrology for compensation, except the following persons:

(a) A physician licensed to practice medicine in this state who performs electrology in such practice.

(b) A person who engages on behalf of a manufacturer or distributor solely in demonstrating the use of any machine or other article for the purpose of sale, without charge to the person who is the subject of such demonstration.

IV. "Electrology" or "electrolysis" means the process by which hair is removed from the normal skin by the application of an electronic current to the hair root by means of a needle or needles, whether the process employs direct electric current or shortwave alternating electric current.

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Safeguarding Guidance:

The Governor's Economic Re-Opening Task Force recommends protocols for safeguarding all New Hampshire businesses during the coronavirus disease 2019 (COVID-19) pandemic. This industry-specific guidance is based on what is currently known about COVID-19 and is intended to protect the public's health and allow New Hampshire to begin to open for business.

The intent of these recommendations is to reduce transmission of COVID-19 among practitioners and clients; support healthy business operations; and maintain a healthy work environment.

In addition to strict adherence to [U.S. Centers for Disease Control and Prevention \(CDC\)](#), [Equal Employment Opportunity Commission \(EEOC\)](#) and [Occupational Safety and Health Administration \(OSHA\)](#) guidance, and [US Food and Drug Administration \(FDA\)](#) the State of New Hampshire recommends policies and procedures to protect consumers and employees, including:

General Guidance to Protect Employees and Consumers:

- 1.) Staff and businesses must follow the [Universal Guidelines](#) for All New Hampshire Employers and Employees.
- 2.) Staff and businesses must review CDC [guidance for businesses and employers](#).
- 3.) Staff and businesses must review CDC [guidance for cleaning and disinfection](#).
- 4.) All clients MUST wear, at a minimum, a cloth face mask covering nose and mouth when within the facility, except while receiving electrolysis on areas covered by the mask. Cloth face masks/coverings must be worn and managed according to CDC guidance about [use of cloth face coverings](#).
- 5.) All staff MUST wear, at a minimum, a cloth face mask covering nose and mouth at all times when within the facility, even when alone in client service areas (e.g. cleaning and

- disinfecting after services). Cloth face masks/coverings must be worn and managed according to CDC guidance about [use of cloth face coverings](#).
- 6.) Staff and clients wearing face coverings must not touch their eyes, nose, mouth, or face, or adjust their face mask without first sanitizing hands. After touching face or adjusting mask, hands must be sanitized.
 - 7.) Alcohol-based hand sanitizer must be made readily available at the reception area and client service areas for frequent use by both staff and clients.
 - 8.) Staff and clients must be screened (questioned about) symptoms of COVID-19 before each shift (for staff), and before the appointment (for clients). Staff who have tested positive for COVID-19 or display any COVID-19 symptoms must not be allowed to work. Clients who have tested positive for COVID-19 or display any COVID-19 symptoms must be re-scheduled and not allowed in the facility.
 - 9.) Staff and clients must maintain a distance of at least 6 feet from others in the facility at all times except for when staff are providing electrology services.

Business Practice Adaptations

Reception and Scheduling

- 1) Reception areas may be utilized for the sole and exclusive purpose of accepting payment from clients for services rendered.
- 2) Clients must be scheduled by appointment only either online or by phone. No walk-in appointments are permitted.
- 3) There is no restriction on the amount of time for services to be performed.
- 4) Businesses must stagger appointments so only person is arriving at a time.
- 5) Clients must wait in their car until the business alerts them to enter.
- 6) There must be sufficient time between clients in order to complete sanitation procedures.
- 7) Services should preferably be paid for electronically before arrival at the establishment. If electronic or card payment is unable to be submitted, clients must come with exact cash payment or check.
- 8) Businesses must remove unnecessary clutter or items.
 - a. Businesses must cover any cloth or fabric items with non-permeable barriers that may come into client contact and would therefore need to be cleaned and disinfected.
- 9) Businesses must remove all product testers and samples.
- 10) Staff should consider changing into work clothing at the start of each shift, and consider changing out of work clothing post scheduled shift.
- 11) Businesses should avoid offering marketing materials and business cards for clients to take as needed, but instead refer clients to websites or other digital material.
- 12) Staff must not have physical contact with clients that is not necessary to provide services (i.e., no shaking hands or hugging).

- 13) Businesses must create client signage informing about policies and procedures.
- 14) Clients must receive pre-visit remote consultations within 24 hours prior to their appointment to screen for symptoms of COVID-19, recent travel, or close contact to any person with suspected or confirmed COVID-19 in the prior 14 days. Standard screening questions are outlined in the [Universal Guidelines](#).
- 15) Businesses must develop and implement a safety and cleaning/disinfection checklist, per guidelines, to be performed daily and in between clients.
- 16) Staff must disinfect point of sale terminals after each use.
- 17) Staff must disinfect reception counter, door handles, and phones at the beginning of the day and after every use.
- 18) Staff must wash hands with soap and water for at least 20 seconds frequently, especially before/after eating, smoking and using the restroom. Staff must use hand sanitizer with at least 60% alcohol if soap and water are not available.
- 19) Staff must wash hands immediately before and after providing services to a client or before returning to the client if called away.
- 20) Staff must wash hands after removing gloves.
- 21) Staff should consider wearing aprons or similar barrier while providing services.
- 22) Businesses are permitted to use air conditioning units and fans, per DPHS.
- 23) Businesses must clean and disinfect all retail areas daily, including products. Businesses must place a sign prohibiting clients from self-serving in the retail area.
- 24) Businesses should consider floor stickers and signage that provide guidance for maintaining 6-foot physical distance.
- 25) Businesses should consider providing physical barriers to protect clients and staff such as partitions or Plexiglass barriers.
- 26) For contact tracing purposes, businesses must maintain a record of clients receiving services, the date and time of those services, and the identities of staff who had direct interaction with clients receiving services.

Restroom Area

- 1) Staff must regularly clean and disinfect all surfaces in the restroom.
- 2) Businesses should consider upgrading to touchless faucets, soap and paper towel dispensers in the restroom.
- 3) Businesses should consider adding touchless, automatic hand sanitizer dispensers in the restroom.
- 4) Businesses must place trash container near the door in the restroom.
- 5) Businesses must remove any products that do not belong in the restroom.
- 6) Businesses must ensure soap dispensers in the restroom are regularly filled.
- 7) Restrooms should be single use (one-at-a-time) facilities, where feasible.

Laundry Services

- 1) Staff must place all dirty linens in a covered, non-porous container.
- 2) Staff must wash all laundry using hot water and detergent. Staff must dry all laundered linen until “hot to the touch,” ensuring no moisture or dampness remains in any linen.
- 3) Staff must launder (porous) or disinfect (non-porous) caps and capes.
- 4) Staff must store all linens in a closed cabinet or covered shelving until used.

Use of Disinfectants

- 1) Staff must review and follow CDC guidance relating to cleaning and disinfection for COVID-19.
- 2) Staff must use disinfectant that is EPA-registered and labeled as bactericidal, virucidal, and fungicidal
- 3) Staff must disinfect using an EPA-approved disinfectant against COVID-19.
- 4) Staff must observe the complete contact time on manufacturers label.
- 5) Staff must make fresh disinfectant for immersion daily and replace throughout the day if the disinfectant becomes contaminated.
- 6) Staff must remove immersed items at the end of the contact time, rinse the immersed items, and dry immersed items with a paper towel or clean, freshly laundered towel.

Authorized Services

- 1) Electrologists may provide all services within their scope of practice.
- 2) All staff must wear protective goggles with a side shield or a face shield, in addition to a cloth face mask, while protecting electrology services to clients.
- 3) Electrologists must manage one client at a time per electrologist, except that minors shall be permitted to be accompanied by one parent or guardian while receiving services.

Cleaning and Disinfecting Electrical Implements.

- 1) After each use, staff must clean implements with a wipe or spray and remove any debris such as hair.
- 2) After each use, staff must use an EPA-registered bactericidal, virucidal and fungicidal spray, foam, or wipe to disinfect implements for the complete contact time listed on the manufacturer’s label. This includes eye shields, which shall be cleaned immediately after client use or immersed in a disinfectant.
- 3) When the contact time is complete, staff must dry implements with a paper towel or clean, freshly laundered towel.

Treatment Rooms

- 1) Businesses must ensure work stations are at least 6 feet apart if not in a separate treatment room; more distance is preferable.

- 2) Staff must routinely and frequently clean treatment rooms and work stations, especially between client use. Staff must review the CDC reopening guidance for cleaning and disinfecting.
- 3) Staff must clean and disinfect all non-porous implements used in the services, as required by all states.
- 4) Staff must store properly disinfected implements in closed, containers that have also been disinfected.
- 5) Staff must clean and disinfect all electrical implements before and after use on a client.
- 6) Staff must clean and disinfect chairs and headrests before and after each client use.
 - a. Remember that porous materials cannot be disinfected and ongoing use of disinfectants on materials covering chairs can damage the material.
 - b. Businesses should consider using barrier methods on chairs, such as disposable paper drapes or towels that can be laundered after each client.
- 7) Businesses should consider use of disposable towels, disposable facial headbands, and disposable table coverings.
- 8) Businesses must provide hand sanitizer for client use.