



Safer at Home

GOLF

COVID-19 REOPENING GUIDANCE

GOVERNOR'S ECONOMIC REOPENING TASKFORCE



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Safeguarding Guidance:

The intent of this guidance is to reduce transmission of COVID-19 among employees and customers; support healthy business operations; and maintain a healthy work environment.

In addition to complying with the [U.S. Centers for Disease Control and Prevention \(CDC\)](#), [Equal Employment Opportunity Commission \(EEOC\)](#), [Occupational Safety and Health Administration \(OSHA\) guidance](#), and [US Food and Drug Administration \(FDA\) guidance](#), the State of New Hampshire issues additional guidance and procedures to protect consumers and employees.

1. Review and follow the [Universal Guidelines](#) for All New Hampshire Employers and Employees.
2. Review and follow [CDC guidance for businesses and employers](#).
3. Review and follow [CDC guidance for cleaning and disinfection](#).
4. Staff and must be provided with education and training about safe practices as it relates to hand hygiene, sanitation (cleaning and disinfection policies), and illness policies outlined in the [Universal Guidelines](#) and in this document.
5. Build social distancing into operations to maintain a safe distance of at least 6 feet between employees and attendees whenever possible.
6. Alcohol-based hand sanitizer with at least 60% alcohol must be made readily available to employees and customers/attendees at entrances and exits to the facility, throughout employee work areas and break rooms, and other areas frequently visited by both employees and customers/clients.
 - a. If possible, employers should make available individual bottles of hand sanitizer to each employee.
 - b. Employers should monitor and encourage frequent employee and customer/attendee hand hygiene.

Frequent hand hygiene should be performed including, but not limited to, upon arrival at the facility, before and after going to the bathroom, before and after touching a person's face or face covering, and prior to leaving the facility.

Consumer Protection:

1. Players must arrive or remain in their car until no more than 10 minutes to their tee-time, at which time they check-in and proceed to starting tee.;
2. Pro Shops / Clubhouses may open, including all indoor check-in and merchandising, but must follow [Retail Guidelines](#).
3. Golf bags should be brought by the player and not handled by anyone except the player.
4. Personal clubs must be used; no rental sets or sharing of clubs permitted;
5. Clubhouses may provide restroom availability but should adhere to social distancing policies;



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6. Staff and customers should wear cloth face coverings over their nose and mouth when around others in settings where social distancing may be difficult.
 - a. Cloth face masks/coverings should be worn and managed according to CDC guidance about [use of cloth face coverings](#).
 - b. People wearing face coverings must not touch their eyes, nose, mouth, or face, or adjust their face mask without first sanitizing hands. After touching face or adjusting mask, hands must be sanitized.
7. Food and Liquor Service should align with the [Food Services](#) guidance.
8. Beer/Food Carts may run with appropriate PPE for employees, and proper sanitization of hard surfaces between sales.
9. Halfway Houses may open with strict social distancing precautions in place such as no cash payments, no self service food & beverage, etc.
10. Spas and salon services must follow the [Cosmetology Guidance](#).
11. Signage must be prominently posted throughout the venue to ask customers regarding COVID-19:
 - a. Have you been in close contact with a person suspected or confirmed to have COVID-19? (**NOTE:** Healthcare workers caring for COVID-19 patients while wearing appropriate personal protective equipment should answer “no” to this question)
 - b. Are you experiencing any symptoms of COVID-19 including:
 - i. Fever
 - ii. Respiratory symptoms such as sore throat, runny nose, nasal congestion, cough, or shortness of breath
 - iii. General body symptoms such as muscle aches, chills, and severe fatigue
 - iv. Changes in sense of taste or smell
 - c. If you answered yes to any of these questions, please do not put our employees and other guests at risk and come back another day when you feel better.
 - d. If you're are going to play, please remember to maintain proper social distancing

Locker Rooms (including shower and sauna):

1. Locker room facilities can be used for changing clothes, showering, and toileting. Members should preferably practice wear-in/wear-out clothes.
2. Saunas and steam rooms are closed.
3. Alcohol-based hand sanitizer should be made available at entrances to locker rooms and changing facilities.
4. Members should bring their own locks for lockers. Locks that are provided by the facility for use should be cleaned and disinfected before handing back in.
5. Facility hairdryers stations should be removed or taken out of operation.



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Business Process Adaptations:

1. Courses may open to the general public.
2. Provide sanitization materials, such as hand sanitizer and sanitizing wipes, to staff.
3. Direct customer contact employees shall **wear cloth face coverings** over their nose and mouth when at work and around others in settings where social distancing may be difficult
4. Make hand washing stations and/or alcohol-based hand sanitizer readily available.
5. Sanitize all front-of-house surfaces including door handles, screens, phones, pens, keyboards and other areas of hand contact every two hours, at a minimum.
6. Restrooms should be frequently cleaned and disinfected, especially high-touch surfaces. Where feasible, restrooms should be converted to family style single use facilities. Consider single-use portable toilets to supplement restroom capacity if needed.
7. Group play of no more than four may be permitted with tee times spaced at least 10 minutes apart.
8. Walking is encouraged, however double occupancy or family members living in the same house sharing a cart is permitted. Non-household members riding in the same cart should wear cloth face coverings over nose and mouth when riding in the cart and within 6 feet of each other.
9. All carts must be properly sanitized following use;
10. Cart staging for daily or event play must accommodate social distancing guidelines
11. Push carts may be permitted, including club provided ones, provided they are sanitized after every use;
12. Golf course set up may return to normal.
13. Golf Instruction may be resumed with adherence to strict social distancing guidelines. Small Group clinics may be resumed based upon the practice facility space available to abide by social distancing. All instruction should occur outdoors in open air spaces, and people should use their own clubs/gear. Individuals must remain at least 6 feet from others. Small group size should be limited to 10 total people or less to minimize chances of close contact. Cloth face coverings are recommended for instructors and customers when engaging in small group activities/clinics and social distancing may be difficult.
14. League, clinic, camps and organized activities can resume with social distancing guidelines. Courses must adhere to tee time restrictions above. Any larger group activities must be separated into smaller cohorts to avoid large group interactions. Instruction should occur outdoors in open air spaces, and people should use their own clubs/gear. Individuals must remain at least 6 feet from others. Cloth face coverings are recommended for instructors and customers when engaging in small group activities/clinics and social distancing may be difficult.



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15. Youth activities may be resumed with strict adherence to gathering restrictions and social distancing.
16. Practice facilities may open under strict sanitation & social distancing guidelines including capacity restrictions on putting greens and minimum spacing distances between driving range

