

Accommodations and Foodservice Guidelines

High risk individuals are encouraged to continue to stay safe at home.

The following recommendations should include social distancing measures wherever possible. Groups should not congregate and when they do, it should be in groups of no more than 10 people.

Employee Protection:

1. Follow [Universal Guidelines](#)
2. Provide [ServSafe COVID-19](#) training or its equivalent to all foodservice employees.
3. Business owners, managers, and all employees should familiar themselves with the [symptoms of COVID-19](#) and general [information about COVID-19](#).
4. Educate, inform, and instruct employees and customers about new policies and procedures related to hand hygiene, cloth face covering use, social distancing, cleaning and disinfection, illness policies, etc.
5. Build social distancing into food service operations to maintain a safe distance of at least 6 feet between employees and customers when feasible.
6. Direct customer contact employees shall [wear cloth face coverings](#) over their nose and mouth when at work and around others in settings where social distancing may be difficult (e.g. serving clients, greeting, etc.).
7. Employees with confirmed cases of COVID-19 must stay home until symptom-based criteria are met for discontinuation of isolation:
 - a. At least 10 days have passed since symptoms first appeared**AND**
 - b. At least three days (72 hours) have passed since recovery (recovery is defined as resolution of fever reducing medications plus improvement in other symptoms).

Consumer Guidance:

1. Signage should be prominently posted throughout the venue asking customers if they are experiencing COVID-19 symptoms, including:
 - a. Fever
 - b. Respiratory symptoms such as sore throat, runny nose, nasal congestion, cough, or shortness of breath
 - c. General body symptoms such as muscle aches, chills, and severe fatigue
 - d. Changes in a person's sense of taste or smell

If a customer answered yes to any of these questions, please do not put our employees and other guests at risk and come back another day when you feel better.

2. Guests at lodging facilities should be informed of these questions as part of a reservation confirmation and asked these questions at check-in.

Restaurants:

1. Extended outdoor dining can continue until the Emergency Order expires. The outdoor space must be clearly delineated.
3. Indoor seated dining is allowed in all foodservice operations. Congregating in lobbies, bathrooms etc. is discouraged.
4. Bar areas can resume normal operations with no entertainment restrictions.

Lodging:

1. Enhanced housekeeping sanitation strategies after every room use. Cleaning and disinfection should be conducted for every room after a guest leaves.
2. Amenities should follow appropriate guidelines. (e.g pools and exercise facilities will follow the Health and Fitness Guidelines. Golf courses follow the golf guidance.)
3. Social distancing at check-in. Sneeze guard barriers recommended. All digital check-in where possible.
4. If Staff or guests will be coming inside the social distance range of each other, cloth face coverings must be worn by staff, and recommended for guests.

Business Process Adaptations:

1. Beer and wine for take-out and delivery continues to be allowed until the Emergency Order expires.
2. Hand sanitizer stations available throughout each establishment.
3. Restrooms should be monitored and routinely cleaned and disinfected
4. Regularly clean and disinfect all commonly touched surfaces such as door handles, screens, phones, keyboards etc.

Wedding, Catering & Function Halls:

1. All organizers, staff, volunteers and attendees are strongly encouraged to follow physical distancing guidelines. This includes maintaining a distance of at least 6 feet between individuals and a distance of 6 feet between household groups.
2. Congregating should be minimized, and organizers should consider using distancing measures to reduce close contact among people during the gathering. This includes staggering of arrivals and departures and minimizing congregation at sanitary stations, rest rooms, and water/drink distribution areas.
3. Dancing within 6 feet of another individual is discouraged, with the exception of family members and individuals from the same household.
4. Face coverings should be worn when social distancing is not possible between household groups.
5. Consider displaying posters and signs around the venue to remind attendees and staff to take steps to prevent the spread of COVID-19.