[Insert Name of Your Municipality]

FLOOD RESPONSE AND RECOVERY CHECKLIST

Situation		Action	See NH Flood Hazards Handbook Page(s)	Staff Responsible/Notes
Before the Flood (Warning Phase): Threat of flooding exists		Evaluate flood/weather forecasts and stream or tidal gage data. Review Local Emergency Operations Plan, FEMA floodplain maps, floodplain development	12 - 14 3 - 4, 20 - 25	
		ordinance, other relevant community documents. Identify areas, facilities, and infrastructure potentially at risk.	•	
		Evaluate status of flood control devices and barriers (if applicable). Pre-position resources to support the response: Inventory heavy equipment, vehicles, and vessels to support response. Move emergency equipment, fuel, and medical supplies from threatened areas to	34	
		higher ground. Evaluate the need for evacuation, relocation, and sheltering. Establish shelters, if necessary. Disseminate public information about preparedness, areas at risk, evacuation routes, and	31, 35 - 37 31	
		shelters. Activate incident management team, and establish command center at Emergency Operations Center.	39 30	
During the Flood (Response Phase): Flood is occurring		Notify NH Homeland Security and Emergency Management/Access Web EOC to report situation and if necessary, request resources.	30	
		Establish a watch system for status/level of flooding. Monitor status of structures or obstructions that pose a threat such as dams, ice jams.	33 - 34	
		Issue evacuation orders, if warranted. Activate Community Emergency Response Team (CERT) as needed	35 - 37	
		Limit travel in affected areas. Conduct search and rescue in flooded areas.	32	
		Secure evacuated areas (if applicable). Estimate the extent of damage. Safely document with pictures of flooding.		
		Keep community leaders (e.g. Community Administrator, Board of Selectmen) informed. Continue to disseminate public information about weather, flood status, road closures, available shelters, evacuation orders, safety measures.	38 - 39	
After the Flood (Recovery Phase): Flood has occurred		Disseminate public information about safety considerations and cleanup, permitting and rebuilding requirements, how to apply for assistance.	70	
		Coordinate recovery activities with state and federal agencies. Participate in FEMA/state preliminary damage assessments (if applicable).	62	
		Identify safety hazards and undertake corrective action. Assess condition of structures, including bridges, culverts, dams. Assess status of water/septic systems and conduct water quality testing.	45, 50 46	
		Arrange for debris removal, especially in culvert/drainage areas. Work to restore damaged utilities and roadways.	44 45	
		Assess flood damage and identify damaged properties within the Special Flood Hazard Area.	52 - 54	
		Make substantial damage determinations for damaged properties in the Special Flood Hazard Area and notify property owners of determinations. Require floodplain development permits for all development activity in Special Flood	53 - 56	
		Hazard Areas. Ensure all other federal and state permits are obtained for development and rebuilding	57	
		efforts by property owners and for municipal projects. Monitor rebuilding efforts to ensure compliance with all community regulations, including floodplain development regulations.	58	
		Secure additional staff resources through NH Public Works Mutual Aid program (if needed).	68	
		Identify forms of assistance to apply for based on community needs. Perform an incident critique to identify procedural changes and resource needs for future	61-63, 66, 75	

Contact the Silver Jackets Team for access to an editable digital copy of this checklist and the complete NH Flood Hazards Handbook at: https://silverjackets.nfrmp.us/State-Teams/New-Hampshire.cfm