



GEORGE N. COPADIS, COMMISSIONER

RICHARD J. LAVERS, DEPUTY COMMISSIONER

**COVID-19 PANDEMIC**  
**UNEMPLOYMENT COMPENSATION GUIDANCE**  
**TAXPAYING EMPLOYERS**

On March 17, 2020, Governor Sununu issued Emergency Order #5, regarding "Access to State unemployment benefits for individuals impacted by COVID-19." This Emergency Order was issued under the authority of the Governor's Executive Order 2020-4 dated March 13, 2020, which declared a State of Emergency due to the Novel Coronavirus (COVID-19).

Emergency Order #5 makes changes to State Unemployment Compensation ("UC") law to create UC eligibility for individuals impacted by COVID-19. It creates eligibility for unemployment benefits for individuals when:

- (a) The individual has a current diagnosis of COVID-19;
- (b) The individual is quarantined, including self-quarantine, at the instruction of a health care provider, employer or government official to prevent the spread of COVID-19;
- (c) The individual is caring for a family member or dependent who has COVID-19 or is under a quarantine related to COVID-19; or
- (d) The individual is caring for a family member or dependent who is unable to care for themselves due to the COVID-19 related closing of their school, child care facility or other care program.

Benefits paid under Emergency Order #5 are chargeable to the unemployment compensation trust fund rather than to the employer's account.

Benefits for the customary waiting week, which has been waived for COVID-19-related claims, are also chargeable to the fund rather than the employer's account.

**UNEMPLOYMENT ASSISTANCE HOTLINE**  
**(603) 271-7700**  
**FILE CLAIMS ONLINE AT:**  
**WWW.NHES.NH.GOV**